

The Healthcare Resort of Plano

Report ID: CCN 676395
Generated: 2026-07-23T19:20:04.123Z

§ 1 Facility Identity

Facility	The Healthcare Resort of Plano
CCN	676395
Location	3325 West Plano Parkway, Plano, TX, 75075
Ownership type	Non profit - Other
Certified beds	70

§ 2 CMS Federal Record

Civil money penalties on file	\$16,438
Deficiency citations — current cycle	7 (250% vs prior 24 months (2))
Deficiency citations — prior 24 months	2
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$16,438
TX state average	\$49,788 (this facility is 0.3× the TX average)
National average	\$31,239 (this facility is 0.5× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 7 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	E	Complaint
F695	Provide safe and appropriate respiratory care for a resident when needed.	E	Complaint
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	E	Complaint
F880	Provide and implement an infection prevention and control program.	E	Complaint
F583	Keep residents' personal and medical records private and confidential.	D	Complaint
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Complaint
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: THE ENSIGN GROUP (342 facilities); Owner on file: KEYSTONE CARE LLC (organization)
Ownership chain	THE ENSIGN GROUP (342 facilities)
Penalties vs chain average	\$16,438 vs \$20,923 (0.8× the chain average)
Current deficiencies vs chain average	7 vs 10.1 (0.7× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	3 / 5 (state avg 2.7 · US avg 3)
Health inspection	3 / 5 (state avg 2.8 · US avg 2.8)
Staffing	3 / 5 (state avg 1.8 · US avg 2.9)
Quality measures (QM)	3 / 5 (state avg 3.8 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/676395
Snapshot SHA-256	ea4ea4fb62a649e27c5f973cbbdbc3d98b7c7bcbda6506eaac2554c012bc8669
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 676395.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash ea4ea4fb62a6.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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