

SORRENTO

Report ID: CCN 676378
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§ 1 Facility Identity

Facility	SORRENTO
CCN	676378
Location	2739 BABCOCK, SAN ANTONIO, TX, 78229
Ownership type	For profit - Limited Liability company
Certified beds	112

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	19 (73% vs prior 24 months (11))
Deficiency citations — prior 24 months	11
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
TX state average	\$49,788 (this facility is 0.0× the TX average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 19 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F565	Honor the resident's right to organize and participate in resident/family groups in the facility.	E	Complaint
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	E	Complaint
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	E	Complaint
F640	Encode each resident's assessment data and transmit these data to the State within 7 days of assessment.	E	Standard survey
F698	Provide safe, appropriate dialysis care/services for a resident who requires such services.	E	Standard survey
F726	Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.	E	Standard survey
F809	Ensure meals and snacks are served at times in accordance with resident's needs, preferences, and requests. Suitable and nourishing alternative meals and snacks must be provided for residents who want to eat at non-traditional times or outside of scheduled meal times.	E	Standard survey
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Complaint
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Complaint
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Complaint
F810	Provide special eating equipment and utensils for residents who need them and appropriate assistance.	D	Complaint
F604	Ensure that each resident is free from the use of physical restraints, unless needed for medical	D	Complaint

treatment.

F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	D	Standard survey
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	D	Standard survey
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	D	Standard survey
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Standard survey
F760	Ensure that residents are free from significant medication errors.	D	Standard survey
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	D	Standard survey
F880	Provide and implement an infection prevention and control program.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: CANTEX CONTINUING CARE (38 facilities); Owner on file: HOOPER, GRADY (individual)
Ownership chain	CANTEX CONTINUING CARE (38 facilities)
Penalties vs chain average	\$0 vs \$40,504 (0.0× the chain average)
Current deficiencies vs chain average	19 vs 9.4 (2.0× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	3 / 5 (state avg 2.7 · US avg 3)
Health inspection	2 / 5 (state avg 2.8 · US avg 2.8)
Staffing	2 / 5 (state avg 1.8 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 3.8 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/676378
Snapshot SHA-256	c37d1361bf2be8d05b90e102242dd350758cab3e2f84bc2cfc9217478d5110ab
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 676378.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash c37d1361bf2b.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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