

THE HEIGHTS AT MEDICAL CENTER

Report ID: CCN 675890
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§ 1 Facility Identity

Facility	THE HEIGHTS AT MEDICAL CENTER
CCN	675890
Location	3935 MEDICAL DR, SAN ANTONIO, TX, 78229
Ownership type	For profit - Limited Liability company
Certified beds	134

§ 2 CMS Federal Record

Civil money penalties on file	\$22,052
Deficiency citations — current cycle	9 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$22,052
TX state average	\$49,788 (this facility is 0.4× the TX average)
National average	\$31,239 (this facility is 0.7× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 9 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F627	Ensure the transfer/discharge meets the resident's needs/preferences and that the resident is prepared for a safe transfer/discharge.	D	Complaint
F726	Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.	D	Complaint
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	D	Standard survey
F641	Ensure each resident receives an accurate assessment.	D	Standard survey
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	D	Standard survey
F880	Provide and implement an infection prevention and control program.	D	Standard survey
F640	Encode each resident's assessment data and transmit these data to the State within 7 days of assessment.	B	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: TOUCHSTONE COMMUNITIES (25 facilities); Owner on file: APOLINAR, ADAM (individual)
Ownership chain	TOUCHSTONE COMMUNITIES (25 facilities)
Penalties vs chain average	\$22,052 vs \$27,746 (0.8× the chain average)
Current deficiencies vs chain average	9 vs 8.0 (1.1× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 2.7 · US avg 3)
Health inspection	2 / 5 (state avg 2.8 · US avg 2.8)
Staffing	1 / 5 (state avg 1.8 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 3.8 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/675890
Snapshot SHA-256	d9ea4f70b716bfa0be5e0f0a19b6c633ce09be25c540ec4e78462c3b59338f82
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 675890.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash d9ea4f70b716.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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