

# Whisperwood Nursing & Rehabilitation Center

Report ID: CCN 675527  
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## § 1 Facility Identity

|                |                                             |
|----------------|---------------------------------------------|
| Facility       | Whisperwood Nursing & Rehabilitation Center |
| CCN            | 675527                                      |
| Location       | 5502 W 4TH ST, Lubbock, TX, 79416           |
| Ownership type | Government - Hospital district              |
| Certified beds | 114                                         |

## § 2 CMS Federal Record

|                                            |                                       |
|--------------------------------------------|---------------------------------------|
| Civil money penalties on file              | \$19,546                              |
| Deficiency citations — current cycle       | 13 ( 225% vs prior 24 months (4))     |
| Deficiency citations — prior 24 months     | 4                                     |
| Immediate Jeopardy — current cycle         | 5                                     |
| Actual-harm (G+) citations — current cycle | 0                                     |
| Special Focus Facility status              | Not listed                            |
| Abuse icon                                 | Yes — CMS abuse icon currently listed |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$19,546                                              |
| TX state average                  | \$49,788 (this facility is 0.4× the TX average)       |
| National average                  | \$31,239 (this facility is 0.6× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 13 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                          | SCOPE/SEV.                    | SOURCE          |
|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-----------------|
| F600  | Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.                     | <b>J · Immediate Jeopardy</b> | Complaint       |
| F607  | Develop and implement policies and procedures to prevent abuse, neglect, and theft.                                                                    | <b>J · Immediate Jeopardy</b> | Complaint       |
| F609  | Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.                                    | <b>J · Immediate Jeopardy</b> | Complaint       |
| F610  | Respond appropriately to all alleged violations.                                                                                                       | <b>J · Immediate Jeopardy</b> | Complaint       |
| F692  | Provide enough food/fluids to maintain a resident's health.                                                                                            | <b>J · Immediate Jeopardy</b> | Complaint       |
| F550  | Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.                             | E                             | Standard survey |
| F692  | Provide enough food/fluids to maintain a resident's health.                                                                                            | E                             | Standard survey |
| F812  | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. | E                             | Standard survey |
| F880  | Provide and implement an infection prevention and control program.                                                                                     | E                             | Standard survey |
| F656  | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.                      | D                             | Complaint       |
| F692  | Provide enough food/fluids to maintain a resident's health.                                                                                            | D                             | Complaint       |
| F580  | Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.          | D                             | Complaint       |
| F685  | Assist a resident in gaining access to vision and hearing services.                                                                                    | D                             | Standard survey |

## § 5 Ownership & Chain Context

|                                       |                                                                                                                                     |
|---------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Ownership record                      | Chain: CREATIVE SOLUTIONS IN HEALTHCARE (149 facilities);<br>Owner on file: LIBERTY COUNTY HOSPITAL DISTRICT NO.1<br>(organization) |
| Ownership chain                       | CREATIVE SOLUTIONS IN HEALTHCARE (149 facilities)                                                                                   |
| Penalties vs chain average            | \$19,546 vs \$60,790 (0.3× the chain average)                                                                                       |
| Current deficiencies vs chain average | 13 vs 9.8 (1.3× the chain average)                                                                                                  |

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 1 / 5 (state avg 2.7 · US avg 3)   |
| Health inspection     | 1 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 1 / 5 (state avg 1.8 · US avg 2.9) |
| Quality measures (QM) | 3 / 5 (state avg 3.8 · US avg 3.7) |

## § 7 Record Provenance

|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/675527">https://www.medicare.gov/care-compare/details/nursing-home/675527</a> |
| Snapshot SHA-256         | 5d3428a52bb52f9a952bdd359b1f747ee30175163e18d643af96425e48b6ab48                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

## § 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 675527.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 5d3428a52bb5.
4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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