

Franklin Heights Nursing & Rehabilitation

Report ID: CCN 675479
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§ 1 Facility Identity

Facility	Franklin Heights Nursing & Rehabilitation
CCN	675479
Location	223 S Resler, El Paso, TX, 79912
Ownership type	For profit - Partnership
Certified beds	132

§ 2 CMS Federal Record

Civil money penalties on file	\$191,503
Deficiency citations — current cycle	16 (300% vs prior 24 months (4))
Deficiency citations — prior 24 months	4
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$191,503
TX state average	\$49,788 (this facility is 3.8× the TX average)
National average	\$31,239 (this facility is 6.1× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 16 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F558	Reasonably accommodate the needs and preferences of each resident.	E	Complaint
F607	Develop and implement policies and procedures to prevent abuse, neglect, and theft.	E	Complaint
F850	Hire a qualified full-time social worker in a facility with more than 120 beds.	E	Complaint
F559	Honor the resident's right to share a room with spouse or roommate of choice and receive written notice before a change is made.	E	Complaint
F574	The resident has the right to receive notices in a format and a language he or she understands.	E	Complaint
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	E	Complaint
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Complaint
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	E	Complaint
F925	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	E	Complaint
F558	Reasonably accommodate the needs and preferences of each resident.	D	Complaint
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Complaint
F604	Ensure that each resident is free from the use of physical restraints, unless needed for medical treatment.	D	Complaint
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Complaint

F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	D	Complaint
F760	Ensure that residents are free from significant medication errors.	D	Complaint
F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	B	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: CREATIVE SOLUTIONS IN HEALTHCARE (149 facilities); Owner on file: BOWERS, SEAN (individual)
Ownership chain	CREATIVE SOLUTIONS IN HEALTHCARE (149 facilities)
Penalties vs chain average	\$191,503 vs \$60,790 (3.2× the chain average)
Current deficiencies vs chain average	16 vs 9.8 (1.6× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 2.7 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	1 / 5 (state avg 1.8 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 3.8 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/675479
Snapshot SHA-256	aee633d45aca0a658d0cdfae470a151d761cece79b702c1651b27b18d00c0d82
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 675479.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash aee633d45aca.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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