

Arrowhead Healthcare Center, LLC

Report ID: CCN 555896

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§ 1 Facility Identity

Facility	Arrowhead Healthcare Center, LLC
CCN	555896
Location	4343 N Sierra Way, San Bernardino, CA, 92407
Ownership type	For profit - Limited Liability company
Certified beds	58

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	12 (1100% vs prior 24 months (1))
Deficiency citations — prior 24 months	1
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
CA state average	\$26,375 (this facility is 0.0× the CA average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 12 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F880	Provide and implement an infection prevention and control program.	F	Standard survey
F641	Ensure each resident receives an accurate assessment.	E	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Standard survey
F925	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	E	Standard survey
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	D	Standard survey
F582	Give residents notice of Medicaid/Medicare coverage and potential liability for services not covered.	D	Standard survey
F623	Provide timely notification to the resident, and if applicable to the resident representative and ombudsman, before transfer or discharge, including appeal rights.	D	Standard survey
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	D	Standard survey
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Standard survey
F912	Provide rooms that are at least 80 square feet per resident in multiple rooms and 100 square feet for single resident rooms.	D	Standard survey
F732	Post nurse staffing information every day.	C	Standard survey
F577	Allow residents to easily view the nursing home's survey results and communicate with advocate agencies.	B	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: CRYSTAL SOLORZANO (10 facilities); Owner on file: AHCST LLC (organization)
Ownership chain	CRYSTAL SOLORZANO (10 facilities)
Penalties vs chain average	\$0 vs \$23,126 (0.0× the chain average)
Current deficiencies vs chain average	12 vs 23.7 (0.5× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	5 / 5 (state avg 3.2 · US avg 3)
Health inspection	4 / 5 (state avg 2.8 · US avg 2.8)
Staffing	4 / 5 (state avg 3.1 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 4.2 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/555896
Snapshot SHA-256	e9cb2e3cb2396fcfa72ba6ec63feb92edb6b6c920ee1ae616aa55a92cdcc2745
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 555896.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash e9cb2e3cb239.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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