

DEPT OF STATE HOSPITALS - METROPOLITAN SNF

Report ID: CCN 555731
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§ 1 Facility Identity

Facility	DEPT OF STATE HOSPITALS - METROPOLITAN SNF
CCN	555731
Location	11401 SOUTH BLOOMFIELD AVENUE, NORWALK, CA, 90650
Ownership type	Government - State
Certified beds	102

§ 2 CMS Federal Record

Civil money penalties on file	\$83,093
Deficiency citations — current cycle	22 (69% vs prior 24 months (13))
Deficiency citations — prior 24 months	13
Immediate Jeopardy — current cycle	2
Actual-harm (G+) citations — current cycle	2
Special Focus Facility status	SFF candidate
Abuse icon	Yes — CMS abuse icon currently listed

§ 3 Federal Penalties in Context

This facility — penalties on file	\$83,093
CA state average	\$26,375 (this facility is 3.2× the CA average)
National average	\$31,239 (this facility is 2.7× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 22 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F607	Develop and implement policies and procedures to prevent abuse, neglect, and theft.	L · Immediate Jeopardy	Complaint
F698	Provide safe, appropriate dialysis care/services for a resident who requires such services.	J · Immediate Jeopardy	Standard survey
F600	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.	G	Complaint
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	G	Standard survey
F943	Give their staff education on dementia care, and what abuse, neglect, and exploitation are; and how to report abuse, neglect, and exploitation.	F	Complaint
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	F	Standard survey
F838	Conduct and document a facility-wide assessment to determine what resources are necessary to care for residents competently during both day-to-day operations (including nights and weekends) and emergencies.	F	Standard survey
F865	Have a plan that describes the process for conducting QAPI and QAA activities.	F	Standard survey
F880	Provide and implement an infection prevention and control program.	F	Standard survey
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	E	Complaint
F726	Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.	E	Standard survey
F814	Dispose of garbage and refuse properly.	E	Standard survey

F943	Give their staff education on dementia care, and what abuse, neglect, and exploitation are; and how to report abuse, neglect, and exploitation.	E	Standard survey
F610	Respond appropriately to all alleged violations.	D	Complaint
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Complaint
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Complaint
F940	Develop, implement, and/or maintain an effective training program for all new and existing staff members.	D	Complaint
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	D	Standard survey
F641	Ensure each resident receives an accurate assessment.	D	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Standard survey
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	D	Standard survey

§ 5 Ownership

Ownership record Ownership type: Government - State

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 3.2 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	5 / 5 (state avg 3.1 · US avg 2.9)
Quality measures (QM)	3 / 5 (state avg 4.2 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/555731
Snapshot SHA-256	2ce5eba431a4ce67d5daedf764e471d8162dfd76088535bd56d35e3ccb55655f
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 555731.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 2ce5eba431a4.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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