MISSION DE LA CASA

Report ID: CCN 555487
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§ 1 Facility Identity

Facility	MISSION DE LA CASA
CCN	555487
Location	2501 ALVIN AVENUE, SAN JOSE, CA, 95121
Ownership type	For profit - Individual
Certified beds	163

§ 2 CMS Federal Record

Civil money penalties on file	$51,753
Deficiency citations — current cycle	16 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	**1**
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	$51,753
CA state average	$26,375 (this facility is 2.0× the CA average)
National average	$31,239 (this facility is 1.7× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 16 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F880	Provide and implement an infection prevention and control program.	**K · Immediate Jeopardy**	Standard survey
F801	Employ sufficient staff with the appropriate competencies and skills sets to carry out the functions of the food and nutrition service, including a qualified dietician.	F	Standard survey
F802	Provide sufficient support personnel to safely and effectively carry out the functions of the food and nutrition service.	F	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	F	Standard survey
F813	Have a policy regarding use and storage of foods brought to residents by family and other visitors.	F	Standard survey
F814	Dispose of garbage and refuse properly.	F	Standard survey
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	E	Standard survey
F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	E	Standard survey
F684	Provide appropriate treatment and care according to orders, resident’s preferences and goals.	E	Standard survey
F700	Try different approaches before using a bed rail. If a bed rail is needed, the facility must (1) assess a resident for safety risk; (2) review these risks and benefits with the resident/representative; (3) get informed consent; and (4) Correctly install and maintain the bed rail.	E	Standard survey
F645	PASARR screening for Mental disorders or Intellectual Disabilities	D	Standard survey

F740	Ensure each resident must receive and the facility must provide necessary behavioral health care and services.	D	Standard survey
F800	Provide each resident with a nourishing, palatable, well-balanced diet that meets his or her daily nutritional and special dietary needs.	D	Standard survey
F803	Ensure menus must meet the nutritional needs of residents, be prepared in advance, be followed, be updated, be reviewed by dietician, and meet the needs of the resident.	D	Standard survey
F908	Keep all essential equipment working safely.	D	Standard survey
F925	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	D	Standard survey

§ 5 Ownership

Ownership record	Owner on file: NGUYEN, NGAI (individual)

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 3.2 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	5 / 5 (state avg 3.1 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 4.2 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/555487
Snapshot SHA-256	3fa9f8a8edae297c4277ce99c242d3695c26de70030e601b6a8a65cb2fbee6ed
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 555487.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 3fa9f8a8edae.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at https://www.caregiverhelpnow.com/methodology; the Snapshot SHA-256 above pins this record to that methodology version.

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