

# ST FRANCIS HEALTHCARE CENTER

Report ID: CCN 555418  
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## § 1 Facility Identity

|                |                                        |
|----------------|----------------------------------------|
| Facility       | ST FRANCIS HEALTHCARE CENTER           |
| CCN            | 555418                                 |
| Location       | 718 BARTLETT AVE, HAYWARD, CA, 94541   |
| Ownership type | For profit - Limited Liability company |
| Certified beds | 62                                     |

## § 2 CMS Federal Record

|                                            |                                   |
|--------------------------------------------|-----------------------------------|
| Civil money penalties on file              | \$0                               |
| Deficiency citations — current cycle       | 13 ( 160% vs prior 24 months (5)) |
| Deficiency citations — prior 24 months     | 5                                 |
| Immediate Jeopardy — current cycle         | 0                                 |
| Actual-harm (G+) citations — current cycle | 0                                 |
| Special Focus Facility status              | Not listed                        |
| Abuse icon                                 | No                                |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$0                                                   |
| CA state average                  | \$26,375 (this facility is 0.0× the CA average)       |
| National average                  | \$31,239 (this facility is 0.0× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 13 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                                                                                                           | SCOPE/SEV. | SOURCE          |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F609  | Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.                                                                                                                                     | E          | Standard survey |
| F610  | Respond appropriately to all alleged violations.                                                                                                                                                                                                        | E          | Standard survey |
| F755  | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                                                                                                          | E          | Standard survey |
| F759  | Ensure medication error rates are not 5 percent or greater.                                                                                                                                                                                             | E          | Standard survey |
| F761  | Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs. | E          | Standard survey |
| F812  | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.                                                                                                  | E          | Standard survey |
| F880  | Provide and implement an infection prevention and control program.                                                                                                                                                                                      | E          | Standard survey |
| F550  | Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.                                                                                                                              | D          | Standard survey |
| F607  | Develop and implement policies and procedures to prevent abuse, neglect, and theft.                                                                                                                                                                     | D          | Standard survey |
| F694  | Provide for the safe, appropriate administration of IV fluids for a resident when needed.                                                                                                                                                               | D          | Standard survey |
| F842  | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.                                                                                               | D          | Standard survey |
| F584  | Honor the resident's right to a safe, clean, comfortable and homelike environment, including but                                                                                                                                                        | D          | Complaint       |

not limited to receiving treatment and supports for daily living safely.

|      |                                                                    |   |           |
|------|--------------------------------------------------------------------|---|-----------|
| F760 | Ensure that residents are free from significant medication errors. | D | Complaint |
|------|--------------------------------------------------------------------|---|-----------|

## § 5 Ownership & Chain Context

|                                       |                                                                                        |
|---------------------------------------|----------------------------------------------------------------------------------------|
| Ownership record                      | Chain: PACS GROUP (280 facilities); Owner on file: PROVIDENCE GROUP INC (organization) |
| Ownership chain                       | PACS GROUP (280 facilities)                                                            |
| Penalties vs chain average            | \$0 vs \$32,207 (0.0× the chain average)                                               |
| Current deficiencies vs chain average | 13 vs 12.7 (1.0× the chain average)                                                    |

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 4 / 5 (state avg 3.2 · US avg 3)   |
| Health inspection     | 3 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 3 / 5 (state avg 3.1 · US avg 2.9) |
| Quality measures (QM) | 5 / 5 (state avg 4.2 · US avg 3.7) |

## § 7 Record Provenance

|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/555418">https://www.medicare.gov/care-compare/details/nursing-home/555418</a> |
| Snapshot SHA-256         | 80f2cc166c66839577cf28b1c45e93cb31645f9a91af8ff156c3227e818c9098                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

## § 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 555418.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 80f2cc166c66.
4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).

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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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