

PALM TERRACE CARE CENTER

Report ID: CCN 555365
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§ 1 Facility Identity

Facility	PALM TERRACE CARE CENTER
CCN	555365
Location	11162 PALM TERRACE LANE, RIVERSIDE, CA, 92505
Ownership type	For profit - Corporation
Certified beds	71

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	12 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
CA state average	\$26,375 (this facility is 0.0× the CA average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 12 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	F	Standard survey
F925	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	F	Standard survey
F558	Reasonably accommodate the needs and preferences of each resident.	E	Standard survey
F725	Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.	E	Standard survey
F880	Provide and implement an infection prevention and control program.	E	Standard survey
F607	Develop and implement policies and procedures to prevent abuse, neglect, and theft.	D	Complaint
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	D	Standard survey
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	D	Standard survey
F641	Ensure each resident receives an accurate assessment.	D	Standard survey
F685	Assist a resident in gaining access to vision and hearing services.	D	Standard survey
F790	Provide routine and 24-hour emergency dental care for each resident.	D	Standard survey
F810	Provide special eating equipment and utensils for residents who need them and appropriate assistance.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: THE ENSIGN GROUP (342 facilities); Owner on file: AYOUBY, QAIS (individual)
Ownership chain	THE ENSIGN GROUP (342 facilities)
Penalties vs chain average	\$0 vs \$20,923 (0.0× the chain average)
Current deficiencies vs chain average	12 vs 10.1 (1.2× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	4 / 5 (state avg 3.2 · US avg 3)
Health inspection	3 / 5 (state avg 2.8 · US avg 2.8)
Staffing	3 / 5 (state avg 3.1 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 4.2 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/555365
Snapshot SHA-256	abba82d47be6431f5c6c37bd4ff11976aee4e94e6de15d97e459547841778094
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 555365.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash abba82d47be6.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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