

# ARBOR POST ACUTE

Report ID: CCN 555304  
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## § 1 Facility Identity

|                |                                          |
|----------------|------------------------------------------|
| Facility       | ARBOR POST ACUTE                         |
| CCN            | 555304                                   |
| Location       | 1200 SPRINGFIELD DRIVE, CHICO, CA, 95928 |
| Ownership type | For profit - Corporation                 |
| Certified beds | 144                                      |

## § 2 CMS Federal Record

|                                            |                                   |
|--------------------------------------------|-----------------------------------|
| Civil money penalties on file              | \$61,825                          |
| Deficiency citations — current cycle       | 24 ( 200% vs prior 24 months (8)) |
| Deficiency citations — prior 24 months     | 8                                 |
| Immediate Jeopardy — current cycle         | 0                                 |
| Actual-harm (G+) citations — current cycle | 3                                 |
| Special Focus Facility status              | Not listed                        |
| Abuse icon                                 | No                                |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$61,825                                              |
| CA state average                  | \$26,375 (this facility is 2.3× the CA average)       |
| National average                  | \$31,239 (this facility is 2.0× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 24 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                             | SCOPE/SEV. | SOURCE          |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F689  | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                                     | G          | Complaint       |
| F689  | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                                     | G          | Standard survey |
| F697  | Provide safe, appropriate pain management for a resident who requires such services.                                                                                      | G          | Standard survey |
| F584  | Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. | E          | Standard survey |
| F880  | Provide and implement an infection prevention and control program.                                                                                                        | E          | Standard survey |
| F755  | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                            | E          | Complaint       |
| F558  | Reasonably accommodate the needs and preferences of each resident.                                                                                                        | D          | Complaint       |
| F825  | Provide or get specialized rehabilitative services as required for a resident.                                                                                            | D          | Complaint       |
| F600  | Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.                                        | D          | Complaint       |
| F697  | Provide safe, appropriate pain management for a resident who requires such services.                                                                                      | D          | Complaint       |
| F557  | Honor the resident's right to be treated with respect and dignity and to retain and use personal possessions.                                                             | D          | Standard survey |
| F558  | Reasonably accommodate the needs and preferences of each resident.                                                                                                        | D          | Standard survey |
| F600  | Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment,                                                                | D          | Standard survey |

and neglect by anybody.

|      |                                                                                                                                                                                                                                                         |   |                 |
|------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F609 | Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.                                                                                                                                     | D | Standard survey |
| F641 | Ensure each resident receives an accurate assessment.                                                                                                                                                                                                   | D | Standard survey |
| F658 | Ensure services provided by the nursing facility meet professional standards of quality.                                                                                                                                                                | D | Standard survey |
| F677 | Provide care and assistance to perform activities of daily living for any resident who is unable.                                                                                                                                                       | D | Standard survey |
| F684 | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                                                                                                                           | D | Standard survey |
| F686 | Provide appropriate pressure ulcer care and prevent new ulcers from developing.                                                                                                                                                                         | D | Standard survey |
| F730 | Observe each nurse aide's job performance and give regular training.                                                                                                                                                                                    | D | Standard survey |
| F759 | Ensure medication error rates are not 5 percent or greater.                                                                                                                                                                                             | D | Standard survey |
| F761 | Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs. | D | Standard survey |
| F812 | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.                                                                                                  | D | Standard survey |
| F926 | Have policies on smoking.                                                                                                                                                                                                                               | D | Standard survey |

## § 5 Ownership & Chain Context

|                                       |                                                                                                    |
|---------------------------------------|----------------------------------------------------------------------------------------------------|
| Ownership record                      | Chain: PACS GROUP (280 facilities); Owner on file: LAKEPORT CHICO MASTER TENANT LLC (organization) |
| Ownership chain                       | PACS GROUP (280 facilities)                                                                        |
| Penalties vs chain average            | \$61,825 vs \$32,207 (1.9× the chain average)                                                      |
| Current deficiencies vs chain average | 24 vs 12.7 (1.9× the chain average)                                                                |

## § 6 CMS Care Compare Star Ratings

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|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 1 / 5 (state avg 3.2 · US avg 3)   |
| Health inspection     | 1 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 2 / 5 (state avg 3.1 · US avg 2.9) |
| Quality measures (QM) | 4 / 5 (state avg 4.2 · US avg 3.7) |

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## § 7 Record Provenance

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|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/555304">https://www.medicare.gov/care-compare/details/nursing-home/555304</a> |
| Snapshot SHA-256         | a71c8e22b9bf563045a7f8ad091aea268ffc8bf431a37b9be85715a6dc3a5af7                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

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## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
  2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 555304.
  3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash a71c8e22b9bf.
  4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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