

WILLOWCREST HEALTH SERVICES

Report ID: CCN 525413
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§ 1 Facility Identity

Facility	WILLOWCREST HEALTH SERVICES
CCN	525413
Location	3821 S CHICAGO AVE, SOUTH MILWAUKEE, WI, 53172
Ownership type	For profit - Limited Liability company
Certified beds	100

§ 2 CMS Federal Record

Civil money penalties on file	\$21,285
Deficiency citations — current cycle	13 (550% vs prior 24 months (2))
Deficiency citations — prior 24 months	2
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$21,285
WI state average	\$39,833 (this facility is 0.5× the WI average)
National average	\$31,239 (this facility is 0.7× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 13 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F851	Electronically submit to CMS complete and accurate direct care staffing information, based on payroll and other verifiable and auditable data.	F	Standard survey
F880	Provide and implement an infection prevention and control program.	F	Standard survey
F605	Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.	D	Standard survey
F628	Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F688	Provide appropriate care for a resident to maintain and/or improve range of motion (ROM), limited ROM and/or mobility, unless a decline is for a medical reason.	D	Standard survey
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Standard survey
F693	Ensure that feeding tubes are not used unless there is a medical reason and the resident agrees; and provide appropriate care for a resident with a feeding tube.	D	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Standard survey
F699	Provide care or services that was trauma informed and/or culturally competent.	D	Standard survey
F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	D	Standard survey

F757	Ensure each resident's drug regimen must be free from unnecessary drugs.	D	Standard survey
F760	Ensure that residents are free from significant medication errors.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: NORTH SHORE HEALTHCARE (59 facilities); Owner on file: NSHF OPERATIONS LLC (organization)
Ownership chain	NORTH SHORE HEALTHCARE (59 facilities)
Penalties vs chain average	\$21,285 vs \$16,788 (1.3× the chain average)
Current deficiencies vs chain average	13 vs 8.0 (1.6× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 3 · US avg 3)
Health inspection	2 / 5 (state avg 2.8 · US avg 2.8)
Staffing	1 / 5 (state avg 3.7 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 3.2 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/525413
Snapshot SHA-256	e2d4912b5b0a1dee76b8bcca5a7f994be3e90e3cc2d88097a8f081af41327800
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 525413.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash e2d4912b5b0a.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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