

Crystal Cove Post Acute

Report ID: CCN 505254
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§ 1 Facility Identity

Facility	Crystal Cove Post Acute
CCN	505254
Location	1505 CARPENTER ROAD SE, LACEY, WA, 98503
Ownership type	For profit - Limited Liability company
Certified beds	96

§ 2 CMS Federal Record

Civil money penalties on file	\$221,750
Deficiency citations — current cycle	41 (23% vs prior 24 months (53))
Deficiency citations — prior 24 months	53
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	1
Special Focus Facility status	Special Focus Facility
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$221,750
WA state average	\$54,992 (this facility is 4.0× the WA average)
National average	\$31,239 (this facility is 7.1× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 41 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	G	Complaint
F802	Provide sufficient support personnel to safely and effectively carry out the functions of the food and nutrition service.	F	Complaint
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	F	Complaint
F835	Administer the facility in a manner that enables it to use its resources effectively and efficiently.	E	Complaint
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	E	Standard survey
F605	Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.	E	Standard survey
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	E	Standard survey
F757	Ensure each resident's drug regimen must be free from unnecessary drugs.	E	Standard survey
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	E	Standard survey
F887	Educate residents and staff on COVID-19 vaccination, offer the COVID-19 vaccine to eligible residents and staff after education, and properly document each resident and staff member's vaccination status.	E	Standard survey
F809	Ensure meals and snacks are served at times in accordance with resident's needs, preferences, and	E	Complaint

requests. Suitable and nourishing alternative meals and snacks must be provided for residents who want to eat at non-traditional times or outside of scheduled meal times.

F628	Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.	D	Complaint
F688	Provide appropriate care for a resident to maintain and/or improve range of motion (ROM), limited ROM and/or mobility, unless a decline is for a medical reason.	D	Complaint
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	D	Complaint
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Complaint
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	D	Complaint
F803	Ensure menus must meet the nutritional needs of residents, be prepared in advance, be followed, be updated, be reviewed by dietician, and meet the needs of the resident.	D	Complaint
F880	Provide and implement an infection prevention and control program.	D	Complaint
F692	Provide enough food/fluids to maintain a resident's health.	D	Complaint
F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	D	Complaint
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	D	Standard survey
F565	Honor the resident's right to organize and participate in resident/family groups in the facility.	D	Standard survey
F569	Notify each resident of certain balances and convey resident funds upon discharge, eviction, or death.	D	Standard survey

F610	Respond appropriately to all alleged violations.	D	Standard survey
F641	Ensure each resident receives an accurate assessment.	D	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Standard survey
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	D	Standard survey
F692	Provide enough food/fluids to maintain a resident's health.	D	Standard survey
F694	Provide for the safe, appropriate administration of IV fluids for a resident when needed.	D	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Standard survey
F698	Provide safe, appropriate dialysis care/services for a resident who requires such services.	D	Standard survey
F730	Observe each nurse aide's job performance and give regular training.	D	Standard survey
F791	Provide or obtain dental services for each resident.	D	Standard survey
F806	Ensure each resident receives and the facility provides food that accommodates resident allergies, intolerances, and preferences, as well as appealing options.	D	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	D	Standard survey
F847	Inform resident or representatives choice to enter into binding arbitration agreement and right to refuse.	D	Standard survey
F849	Arrange for the provision of hospice services or assist the resident in transferring to a facility that will arrange for the provision of hospice services.	D	Standard survey
F880	Provide and implement an infection prevention and control program.	D	Standard survey

F881	Implement a program that monitors antibiotic use.	D	Standard survey
F947	Ensure nurse aides have the skills they need to care for residents, and give nurse aides education in dementia care and abuse prevention.	D	Standard survey
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Complaint

§ 5 Ownership

Ownership record	Owner on file: FROST, STEVEN (individual)
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§ 6 CMS Care Compare Star Ratings

Overall	0 / 5 (state avg 3.3 · US avg 3)
Health inspection	0 / 5 (state avg 2.9 · US avg 2.8)
Staffing	0 / 5 (state avg 3.5 · US avg 2.9)
Quality measures (QM)	0 / 5 (state avg 4.1 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/505254
Snapshot SHA-256	9764b242ff8038649d468cbcf626fe2389c166e19769ee610c72df8411aea80
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 505254.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 9764b242ff80.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/m>

ethodology; the Snapshot SHA-256 above pins this record to that methodology version.

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