

# OUR LADY OF THE VALLEY

Report ID: CCN 495357  
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## § 1 Facility Identity

|                |                                                |
|----------------|------------------------------------------------|
| Facility       | OUR LADY OF THE VALLEY                         |
| CCN            | 495357                                         |
| Location       | 650 NORTH JEFFERSON STREET, ROANOKE, VA, 24016 |
| Ownership type | Non profit - Church related                    |
| Certified beds | 70                                             |

## § 2 CMS Federal Record

|                                            |                                      |
|--------------------------------------------|--------------------------------------|
| Civil money penalties on file              | \$0                                  |
| Deficiency citations — current cycle       | 3 (up from 0 in the prior 24 months) |
| Deficiency citations — prior 24 months     | 0                                    |
| Immediate Jeopardy — current cycle         | 0                                    |
| Actual-harm (G+) citations — current cycle | 0                                    |
| Special Focus Facility status              | Not listed                           |
| Abuse icon                                 | No                                   |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$0                                                   |
| VA state average                  | \$20,882 (this facility is 0.0× the VA average)       |
| National average                  | \$31,239 (this facility is 0.0× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

#### § 4 Current-Cycle Deficiencies

The current survey cycle records the following 3 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                                      | SCOPE/SEV. | SOURCE          |
|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F692  | Provide enough food/fluids to maintain a resident's health.                                                                                                                        | D          | Standard survey |
| F756  | Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures. | D          | Standard survey |
| F684  | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                                                      | D          | Complaint       |

#### § 5 Ownership

|                  |                                             |
|------------------|---------------------------------------------|
| Ownership record | Owner on file: MCNICHOLS, MARY (individual) |
|------------------|---------------------------------------------|

#### § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 5 / 5 (state avg 3 · US avg 3)     |
| Health inspection     | 4 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 3 / 5 (state avg 2.4 · US avg 2.9) |
| Quality measures (QM) | 5 / 5 (state avg 3.9 · US avg 3.7) |

#### § 7 Record Provenance

|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/495357">https://www.medicare.gov/care-compare/details/nursing-home/495357</a> |
| Snapshot SHA-256         | dde04ee12c3380c5a6e70f2b115e5c1fb8a0d58cde90b0da5eba46a6bb0b578f                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 495357.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash dde04ee12c33.
4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).

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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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