

FOREST HILL HEALTH & REHABILITATION

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§ 1 Facility Identity

Facility	FOREST HILL HEALTH & REHABILITATION
CCN	495327
Location	4403 FOREST HILL AVENUE, RICHMOND, VA, 23225
Ownership type	For profit - Limited Liability company
Certified beds	174

§ 2 CMS Federal Record

Civil money penalties on file	\$80,132
Deficiency citations — current cycle	35 (1650% vs prior 24 months (2))
Deficiency citations — prior 24 months	2
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$80,132
VA state average	\$20,882 (this facility is 3.8× the VA average)
National average	\$31,239 (this facility is 2.6× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 35 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	F	Complaint
F925	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	F	Complaint
F688	Provide appropriate care for a resident to maintain and/or improve range of motion (ROM), limited ROM and/or mobility, unless a decline is for a medical reason.	E	Standard survey
F791	Provide or obtain dental services for each resident.	E	Standard survey
F558	Reasonably accommodate the needs and preferences of each resident.	E	Complaint
F602	Protect each resident from the wrongful use of the resident's belongings or money.	E	Complaint
F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	E	Complaint
F947	Ensure nurse aides have the skills they need to care for residents, and give nurse aides education in dementia care and abuse prevention.	E	Complaint
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	D	Standard survey
F554	Allow residents to self-administer drugs if determined clinically appropriate.	D	Standard survey
F582	Give residents notice of Medicaid/Medicare coverage and potential liability for services not covered.	D	Standard survey
F583	Keep residents' personal and medical records private and confidential.	D	Standard survey
F623	Provide timely notification to the resident, and if applicable to the resident representative and	D	Standard survey

	ombudsman, before transfer or discharge, including appeal rights.		
F645	PASARR screening for Mental disorders or Intellectual Disabilities	D	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Standard survey
F685	Assist a resident in gaining access to vision and hearing services.	D	Standard survey
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	D	Standard survey
F687	Provide appropriate foot care.	D	Standard survey
F692	Provide enough food/fluids to maintain a resident's health.	D	Standard survey
F760	Ensure that residents are free from significant medication errors.	D	Standard survey
F567	Honor the resident's right to manage his or her financial affairs.	D	Complaint
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	D	Complaint
F586	Not prohibit or in any way discourage a resident from communicating with federal, state, or local officials.	D	Complaint
F600	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.	D	Complaint
F607	Develop and implement policies and procedures to prevent abuse, neglect, and theft.	D	Complaint
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Complaint
F610	Respond appropriately to all alleged violations.	D	Complaint
F641	Ensure each resident receives an accurate assessment.	D	Complaint

F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	D	Complaint
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Complaint
F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	D	Complaint
F803	Ensure menus must meet the nutritional needs of residents, be prepared in advance, be followed, be updated, be reviewed by dietician, and meet the needs of the resident.	D	Complaint
F804	Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.	D	Complaint
F880	Provide and implement an infection prevention and control program.	D	Complaint
F914	Provide bedrooms that don't allow residents to see each other when privacy is needed.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: HILL VALLEY HEALTHCARE (44 facilities); Owner on file: VA 6 SNF OPERATIONS HOLDINGS LLC (organization)
Ownership chain	HILL VALLEY HEALTHCARE (44 facilities)
Penalties vs chain average	\$80,132 vs \$36,136 (2.2× the chain average)
Current deficiencies vs chain average	35 vs 23.1 (1.5× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	1 / 5 (state avg 2.4 · US avg 2.9)
Quality measures (QM)	1 / 5 (state avg 3.9 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/495327
Snapshot SHA-256	4b47c333d445d73395799ba01435062f4c13e047fd5932f451b16bf14ad55f07
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 495327.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 4b47c333d445.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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