

# THALIA GARDENS REHABILITATION AND NURSING

Report ID: CCN 495241  
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## § 1 Facility Identity

|                |                                             |
|----------------|---------------------------------------------|
| Facility       | THALIA GARDENS REHABILITATION AND NURSING   |
| CCN            | 495241                                      |
| Location       | 4142 BONNEY ROAD, VIRGINIA BEACH, VA, 23452 |
| Ownership type | For profit - Corporation                    |
| Certified beds | 138                                         |

## § 2 CMS Federal Record

|                                            |                                       |
|--------------------------------------------|---------------------------------------|
| Civil money penalties on file              | \$0                                   |
| Deficiency citations — current cycle       | 31 (up from 0 in the prior 24 months) |
| Deficiency citations — prior 24 months     | 0                                     |
| Immediate Jeopardy — current cycle         | 0                                     |
| Actual-harm (G+) citations — current cycle | 0                                     |
| Special Focus Facility status              | Not listed                            |
| Abuse icon                                 | No                                    |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$0                                                   |
| VA state average                  | \$20,882 (this facility is 0.0× the VA average)       |
| National average                  | \$31,239 (this facility is 0.0× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 31 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                                                                                   | SCOPE/SEV. | SOURCE          |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F756  | Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.                                              | F          | Standard survey |
| F837  | Establish a governing body that is legally responsible for establishing and implementing policies for managing and operating the facility and appoints a properly licensed administrator responsible for managing the facility. | F          | Standard survey |
| F865  | Have a plan that describes the process for conducting QAPI and QAA activities.                                                                                                                                                  | F          | Standard survey |
| F867  | Set up an ongoing quality assessment and assurance group to review quality deficiencies and develop corrective plans of action.                                                                                                 | F          | Standard survey |
| F887  | Educate residents and staff on COVID-19 vaccination, offer the COVID-19 vaccine to eligible residents and staff after education, and properly document each resident and staff member's vaccination status.                     | F          | Standard survey |
| F944  | Conduct mandatory training, for all staff, on the facility's Quality Assurance and Performance Improvement Program.                                                                                                             | F          | Standard survey |
| F949  | Provide behavior health training consistent with the requirements and as determined by a facility assessment.                                                                                                                   | F          | Standard survey |
| F584  | Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.                                                       | F          | Complaint       |
| F558  | Reasonably accommodate the needs and preferences of each resident.                                                                                                                                                              | E          | Standard survey |
| F577  | Allow residents to easily view the nursing home's survey results and communicate with advocate agencies.                                                                                                                        | E          | Standard survey |

|      |                                                                                                                                                                                     |   |                 |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F657 | Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.                                | E | Standard survey |
| F732 | Post nurse staffing information every day.                                                                                                                                          | E | Standard survey |
| F755 | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                                      | E | Standard survey |
| F868 | Have the Quality Assessment and Assurance group have the required members and meet at least quarterly                                                                               | E | Standard survey |
| F919 | Make sure that a working call system is available in each resident's bathroom and bathing area.                                                                                     | E | Standard survey |
| F941 | Develop, implement, and/or maintain an effective training program that includes effective communications for direct care staff members.                                             | E | Standard survey |
| F557 | Honor the resident's right to be treated with respect and dignity and to retain and use personal possessions.                                                                       | E | Complaint       |
| F606 | Not hire anyone with a finding of abuse, neglect, exploitation, or theft.                                                                                                           | E | Complaint       |
| F689 | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                                               | E | Complaint       |
| F925 | Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.                                                                                       | E | Complaint       |
| F572 | Give residents a notice of rights, rules, services and charges.                                                                                                                     | D | Standard survey |
| F574 | The resident has the right to receive notices in a format and a language he or she understands.                                                                                     | D | Standard survey |
| F580 | Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.                                       | D | Standard survey |
| F585 | Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances. | D | Standard survey |

|      |                                                                                                                                                                                                                                                         |   |                 |
|------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F605 | Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.                                                                                                                          | D | Standard survey |
| F609 | Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.                                                                                                                                     | D | Standard survey |
| F641 | Ensure each resident receives an accurate assessment.                                                                                                                                                                                                   | D | Standard survey |
| F695 | Provide safe and appropriate respiratory care for a resident when needed.                                                                                                                                                                               | D | Standard survey |
| F761 | Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs. | D | Standard survey |
| F628 | Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.                                                                                                                                | D | Complaint       |
| F677 | Provide care and assistance to perform activities of daily living for any resident who is unable.                                                                                                                                                       | D | Complaint       |

## § 5 Ownership & Chain Context

|                                       |                                                                                                               |
|---------------------------------------|---------------------------------------------------------------------------------------------------------------|
| Ownership record                      | Chain: EASTERN HEALTHCARE GROUP (18 facilities); Owner on file: VA SNF OPERATIONS HOLDINGS LLC (organization) |
| Ownership chain                       | EASTERN HEALTHCARE GROUP (18 facilities)                                                                      |
| Penalties vs chain average            | \$0 vs \$60,411 (0.0× the chain average)                                                                      |
| Current deficiencies vs chain average | 31 vs 24.3 (1.3× the chain average)                                                                           |

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 1 / 5 (state avg 3 · US avg 3)     |
| Health inspection     | 1 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 1 / 5 (state avg 2.4 · US avg 2.9) |
| Quality measures (QM) | 4 / 5 (state avg 3.9 · US avg 3.7) |

## § 7 Record Provenance

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|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/495241">https://www.medicare.gov/care-compare/details/nursing-home/495241</a> |
| Snapshot SHA-256         | b9fa663627a29558d711babcd673fe49b4be4a14d916f073ab034eda0863d939                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

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## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
  2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 495241.
  3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash b9fa663627a2.
  4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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