

HERITAGE HALL TAZEWELL

Report ID: CCN 495152
Generated: 2026-07-23T14:54:13.166Z

§ 1 Facility Identity

Facility	HERITAGE HALL TAZEWELL
CCN	495152
Location	282 BEN BOLT AVENUE, TAZEWELL, VA, 24651
Ownership type	For profit - Limited Liability company
Certified beds	180

§ 2 CMS Federal Record

Civil money penalties on file	\$78,553
Deficiency citations — current cycle	14 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	1
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$78,553
VA state average	\$20,882 (this facility is 3.8× the VA average)
National average	\$31,239 (this facility is 2.5× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 14 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	K · Immediate Jeopardy	Complaint
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Complaint
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	D	Complaint
F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	D	Complaint
F636	Assess the resident completely in a timely manner when first admitted, and then periodically, at least every 12 months.	D	Standard survey
F638	Assure that each resident's assessment is updated at least once every 3 months.	D	Standard survey
F641	Ensure each resident receives an accurate assessment.	D	Standard survey
F655	Create and put into place a plan for meeting the resident's most immediate needs within 48 hours of being admitted	D	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F760	Ensure that residents are free from significant medication errors.	D	Standard survey
F583	Keep residents' personal and medical records private and confidential.	D	Complaint
F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	D	Complaint

F732	Post nurse staffing information every day.	B	Standard survey
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§ 5 Ownership & Chain Context

Ownership record	Chain: HERITAGE HALL (16 facilities)
Ownership chain	HERITAGE HALL (16 facilities)
Penalties vs chain average	\$78,553 vs \$11,218 (7.0× the chain average)
Current deficiencies vs chain average	14 vs 6.9 (2.0× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3 · US avg 3)
Health inspection	2 / 5 (state avg 2.8 · US avg 2.8)
Staffing	1 / 5 (state avg 2.4 · US avg 2.9)
Quality measures (QM)	3 / 5 (state avg 3.9 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/495152
Snapshot SHA-256	f371f2fc724d3e3e9aec24ac13ae5ff80a11bc385ec354b08bf3b4fb8c5b0f63
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 495152.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash f371f2fc724d.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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relationship. Inspection findings are point-in-time CMS survey results, not a determination that any specific resident was harmed.