

HERITAGE HALL BIG STONE GAP

Report ID: CCN 495135
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§ 1 Facility Identity

Facility	HERITAGE HALL BIG STONE GAP
CCN	495135
Location	2045 VALLEY VIEW DRIVE, BIG STONE GAP, VA, 24219
Ownership type	For profit - Corporation
Certified beds	180

§ 2 CMS Federal Record

Civil money penalties on file	\$71,620
Deficiency citations — current cycle	5 (25% vs prior 24 months (4))
Deficiency citations — prior 24 months	4
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$71,620
VA state average	\$20,882 (this facility is 3.4× the VA average)
National average	\$31,239 (this facility is 2.3× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 5 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Standard survey
F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F692	Provide enough food/fluids to maintain a resident's health.	D	Standard survey
F698	Provide safe, appropriate dialysis care/services for a resident who requires such services.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: HERITAGE HALL (16 facilities); Owner on file: EAST, THOMAS (individual)
Ownership chain	HERITAGE HALL (16 facilities)
Penalties vs chain average	\$71,620 vs \$11,218 (6.4× the chain average)
Current deficiencies vs chain average	5 vs 6.9 (0.7× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	3 / 5 (state avg 3 · US avg 3)
Health inspection	3 / 5 (state avg 2.8 · US avg 2.8)
Staffing	3 / 5 (state avg 2.4 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 3.9 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/495135
Snapshot SHA-256	487df2f1ed5382f81794e00d2c0e4db32ff5ad02f9ca29f6f718ccd6d71af38a
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 495135.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 487df2f1ed53.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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