

# SOUTH ROANOKE NURSING AND REHABILITATION

Report ID: CCN 495002  
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## § 1 Facility Identity

|                |                                          |
|----------------|------------------------------------------|
| Facility       | SOUTH ROANOKE NURSING AND REHABILITATION |
| CCN            | 495002                                   |
| Location       | 3823 FRANKLIN RD, SW, ROANOKE, VA, 24014 |
| Ownership type | For profit - Corporation                 |
| Certified beds | 98                                       |

## § 2 CMS Federal Record

|                                            |                                       |
|--------------------------------------------|---------------------------------------|
| Civil money penalties on file              | \$0                                   |
| Deficiency citations — current cycle       | 11 (up from 0 in the prior 24 months) |
| Deficiency citations — prior 24 months     | 0                                     |
| Immediate Jeopardy — current cycle         | 0                                     |
| Actual-harm (G+) citations — current cycle | 0                                     |
| Special Focus Facility status              | Not listed                            |
| Abuse icon                                 | No                                    |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$0                                                   |
| VA state average                  | \$20,882 (this facility is 0.0× the VA average)       |
| National average                  | \$31,239 (this facility is 0.0× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 11 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                       | SCOPE/SEV. | SOURCE          |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F812  | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.              | F          | Standard survey |
| F922  | Have enough backup water supply for essential areas of the nursing home.                                                                                            | F          | Standard survey |
| F641  | Ensure each resident receives an accurate assessment.                                                                                                               | E          | Standard survey |
| F656  | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.                                   | E          | Standard survey |
| F842  | Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.           | E          | Standard survey |
| F623  | Provide timely notification to the resident, and if applicable to the resident representative and ombudsman, before transfer or discharge, including appeal rights. | D          | Standard survey |
| F637  | Assess the resident when there is a significant change in condition                                                                                                 | D          | Standard survey |
| F658  | Ensure services provided by the nursing facility meet professional standards of quality.                                                                            | D          | Standard survey |
| F684  | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                                       | D          | Standard survey |
| F689  | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                               | D          | Standard survey |
| F695  | Provide safe and appropriate respiratory care for a resident when needed.                                                                                           | D          | Standard survey |

## § 5 Ownership & Chain Context

|                                       |                                                                                             |
|---------------------------------------|---------------------------------------------------------------------------------------------|
| Ownership record                      | Chain: HERITAGE HALL (16 facilities); Owner on file: AMERICAN HEALTHCARE LLC (organization) |
| Ownership chain                       | HERITAGE HALL (16 facilities)                                                               |
| Penalties vs chain average            | \$0 vs \$11,218 (0.0× the chain average)                                                    |
| Current deficiencies vs chain average | 11 vs 6.9 (1.6× the chain average)                                                          |

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 3 / 5 (state avg 3 · US avg 3)     |
| Health inspection     | 2 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 3 / 5 (state avg 2.4 · US avg 2.9) |
| Quality measures (QM) | 5 / 5 (state avg 3.9 · US avg 3.7) |

## § 7 Record Provenance

|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/495002">https://www.medicare.gov/care-compare/details/nursing-home/495002</a> |
| Snapshot SHA-256         | 6e08cb5b59caeabc15da878bb2bfad372f105520589f368ba70d0a1acb813b446                                                                                 |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

## § 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 495002.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 6e08cb5b59ca.
4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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