

Provo Rehabilitation and Nursing

Report ID: CCN 465119
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§ 1 Facility Identity

Facility	Provo Rehabilitation and Nursing
CCN	465119
Location	1001 North 500 West, Provo, UT, 84604
Ownership type	For profit - Corporation
Certified beds	220

§ 2 CMS Federal Record

Civil money penalties on file	\$82,617
Deficiency citations — current cycle	16 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	1
Actual-harm (G+) citations — current cycle	8
Special Focus Facility status	SFF candidate
Abuse icon	Yes — CMS abuse icon currently listed

§ 3 Federal Penalties in Context

This facility — penalties on file	\$82,617
UT state average	\$25,896 (this facility is 3.2× the UT average)
National average	\$31,239 (this facility is 2.6× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 16 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F695	Provide safe and appropriate respiratory care for a resident when needed.	J • Immediate Jeopardy	Complaint
F600	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.	G	Complaint
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	G	Complaint
F610	Respond appropriately to all alleged violations.	G	Complaint
F658	Ensure services provided by the nursing facility meet professional standards of quality.	G	Complaint
F840	Employ or obtain outside professional resources to provide services in the nursing home when the facility does not employ a qualified professional to furnish a required service.	G	Complaint
F865	Have a plan that describes the process for conducting QAPI and QAA activities.	G	Complaint
F908	Keep all essential equipment working safely.	G	Complaint
F600	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.	G	Complaint
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Standard survey
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Standard survey
F697	Provide safe, appropriate pain management for a resident who requires such services.	D	Standard survey

F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	D	Standard survey
F757	Ensure each resident's drug regimen must be free from unnecessary drugs.	D	Standard survey
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: THE ENSIGN GROUP (342 facilities); Owner on file: HOOPES, TRAVIS (individual)
Ownership chain	THE ENSIGN GROUP (342 facilities)
Penalties vs chain average	\$82,617 vs \$20,923 (3.9× the chain average)
Current deficiencies vs chain average	16 vs 10.1 (1.6× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 3.3 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	2 / 5 (state avg 3 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 4.5 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/465119
Snapshot SHA-256	071f7d7cdb21121f76b5a9f3022e1e817a350f7ec9069d47293ebf85c23933b9
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 465119.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 071f7d7cdb21.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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