

Windsor Nursing and Rehabilitation Center of Mcall

Report ID: CCN 455662
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§ 1 Facility Identity

Facility	Windsor Nursing and Rehabilitation Center of Mcall
CCN	455662
Location	900 S 12th St, Mcallen, TX, 78501
Ownership type	Non profit - Corporation
Certified beds	110

§ 2 CMS Federal Record

Civil money penalties on file	\$24,083
Deficiency citations — current cycle	6 (25% vs prior 24 months (8))
Deficiency citations — prior 24 months	8
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	1
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$24,083
TX state average	\$49,788 (this facility is 0.5× the TX average)
National average	\$31,239 (this facility is 0.8× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 6 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	G	Complaint
F600	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.	E	Complaint
F610	Respond appropriately to all alleged violations.	D	Complaint
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Complaint
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: WELLSSENTIAL HEALTH (68 facilities); Owner on file: STARR COUNTY HOSPITAL DISTRICT (organization)
Ownership chain	WELLSSENTIAL HEALTH (68 facilities)
Penalties vs chain average	\$24,083 vs \$37,687 (0.6× the chain average)
Current deficiencies vs chain average	6 vs 9.2 (0.6× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	3 / 5 (state avg 2.7 · US avg 3)
Health inspection	4 / 5 (state avg 2.8 · US avg 2.8)
Staffing	1 / 5 (state avg 1.8 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 3.8 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/455662
Snapshot SHA-256	669f6917e9d018b5d3076bbd5bab447d95c3c45a6796c832bcffcc89ec79bc3
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 455662.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 669f6917e9d0.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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