

Castle Hills Rehabilitation and Care Center

Report ID: CCN 455510
Generated: 2026-07-23T17:49:40.262Z

§ 1 Facility Identity

Facility	Castle Hills Rehabilitation and Care Center
CCN	455510
Location	8020 Blanco Rd, San Antonio, TX, 78216
Ownership type	For profit - Limited Liability company
Certified beds	143

§ 2 CMS Federal Record

Civil money penalties on file	\$117,166
Deficiency citations — current cycle	26 (73% vs prior 24 months (15))
Deficiency citations — prior 24 months	15
Immediate Jeopardy — current cycle	1
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$117,166
TX state average	\$49,788 (this facility is 2.4× the TX average)
National average	\$31,239 (this facility is 3.8× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 26 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	J • Immediate Jeopardy	Complaint
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Complaint
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	E	Complaint
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Complaint
F908	Keep all essential equipment working safely.	E	Complaint
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Complaint
F925	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	E	Complaint
F803	Ensure menus must meet the nutritional needs of residents, be prepared in advance, be followed, be updated, be reviewed by dietician, and meet the needs of the resident.	E	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Standard survey
F880	Provide and implement an infection prevention and control program.	D	Complaint
F641	Ensure each resident receives an accurate assessment.	D	Complaint
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and	D	Complaint

actions that can be measured.

F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	D	Complaint
F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	D	Complaint
F880	Provide and implement an infection prevention and control program.	D	Complaint
F726	Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.	D	Complaint
F644	Coordinate assessments with the pre-admission screening and resident review program; and referring for services as needed.	D	Complaint
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Complaint
F558	Reasonably accommodate the needs and preferences of each resident.	D	Standard survey
F641	Ensure each resident receives an accurate assessment.	D	Standard survey
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Standard survey
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	D	Standard survey
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	D	Standard survey
F880	Provide and implement an infection prevention and control program.	D	Standard survey
F926	Have policies on smoking.	D	Standard survey

F577	Allow residents to easily view the nursing home's survey results and communicate with advocate agencies.	C	Standard survey
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§ 5 Ownership & Chain Context

Ownership record	Chain: OPTIMA CARE (8 facilities); Owner on file: FRIO HOSPITAL DISTRICT (organization)
Ownership chain	OPTIMA CARE (8 facilities)
Penalties vs chain average	\$117,166 vs \$25,840 (4.5× the chain average)
Current deficiencies vs chain average	26 vs 12.0 (2.2× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 2.7 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	1 / 5 (state avg 1.8 · US avg 2.9)
Quality measures (QM)	1 / 5 (state avg 3.8 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/455510
Snapshot SHA-256	bebab4f8273d09076cbddde13f6d8f74a4576c24958ba9b5501fcc46237acd16
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 455510.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash bebab4f8273d.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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