

WILLOW GROVE POST ACUTE

Report ID: CCN 396017
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§ 1 Facility Identity

Facility	WILLOW GROVE POST ACUTE
CCN	396017
Location	3485 DAVISVILLE ROAD, HATBORO, PA, 19040
Ownership type	For profit - Limited Liability company
Certified beds	109

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	22 (unchanged vs prior 24 months (22))
Deficiency citations — prior 24 months	22
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
PA state average	\$25,102 (this facility is 0.0× the PA average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 22 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	E	Complaint
F585	Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances.	E	Complaint
F574	The resident has the right to receive notices in a format and a language he or she understands.	E	Standard survey
F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	E	Standard survey
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	E	Standard survey
F726	Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.	E	Standard survey
F730	Observe each nurse aide's job performance and give regular training.	E	Standard survey
F943	Give their staff education on dementia care, and what abuse, neglect, and exploitation are; and how to report abuse, neglect, and exploitation.	E	Standard survey
F947	Ensure nurse aides have the skills they need to care for residents, and give nurse aides education in dementia care and abuse prevention.	E	Standard survey
F692	Provide enough food/fluids to maintain a resident's health.	D	Complaint
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	D	Complaint

F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Complaint
F919	Make sure that a working call system is available in each resident's bathroom and bathing area.	D	Complaint
F580	Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	D	Standard survey
F585	Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances.	D	Standard survey
F637	Assess the resident when there is a significant change in condition	D	Standard survey
F692	Provide enough food/fluids to maintain a resident's health.	D	Standard survey
F698	Provide safe, appropriate dialysis care/services for a resident who requires such services.	D	Standard survey
F710	Obtain a doctor's order to admit a resident and ensure the resident is under a doctor's care.	D	Standard survey
F814	Dispose of garbage and refuse properly.	D	Standard survey
F908	Keep all essential equipment working safely.	D	Standard survey
F925	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: MARQUIS HEALTH SERVICES (88 facilities); Owner on file: WILLOW GROVE HOLDCO LLC (organization)
Ownership chain	MARQUIS HEALTH SERVICES (88 facilities)
Penalties vs chain average	\$0 vs \$30,602 (0.0× the chain average)
Current deficiencies vs chain average	22 vs 10.9 (2.0× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 3 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	2 / 5 (state avg 3.1 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 3.6 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/396017
Snapshot SHA-256	fc90403346b2a447d120cb285222cc1e79f85374d3d9232c28929b918d0b3ace
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 396017.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash fc90403346b2.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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