

# HIGHLAND HOUSE NURSING & REHABILITATION CENTER

Report ID: CCN 385149  
Generated: 2026-07-23T13:38:50.527Z

## § 1 Facility Identity

|                |                                                 |
|----------------|-------------------------------------------------|
| Facility       | HIGHLAND HOUSE NURSING & REHABILITATION CENTER  |
| CCN            | 385149                                          |
| Location       | 2201 NW HIGHLAND AVENUE, GRANTS PASS, OR, 97526 |
| Ownership type | For profit - Limited Liability company          |
| Certified beds | 119                                             |

## § 2 CMS Federal Record

|                                            |                                   |
|--------------------------------------------|-----------------------------------|
| Civil money penalties on file              | \$36,852                          |
| Deficiency citations — current cycle       | 15 ( 200% vs prior 24 months (5)) |
| Deficiency citations — prior 24 months     | 5                                 |
| Immediate Jeopardy — current cycle         | 0                                 |
| Actual-harm (G+) citations — current cycle | 0                                 |
| Special Focus Facility status              | Not listed                        |
| Abuse icon                                 | No                                |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$36,852                                              |
| OR state average                  | \$27,599 (this facility is 1.3× the OR average)       |
| National average                  | \$31,239 (this facility is 1.2× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 15 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                                            | SCOPE/SEV. | SOURCE          |
|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F584  | Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.                | E          | Standard survey |
| F880  | Provide and implement an infection prevention and control program.                                                                                                                       | E          | Standard survey |
| F684  | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                                                            | D          | Complaint       |
| F578  | Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive. | D          | Standard survey |
| F605  | Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.                                                           | D          | Standard survey |
| F610  | Respond appropriately to all alleged violations.                                                                                                                                         | D          | Standard survey |
| F628  | Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.                                                                 | D          | Standard survey |
| F656  | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.                                                        | D          | Standard survey |
| F657  | Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.                                     | D          | Standard survey |
| F689  | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                                                    | D          | Standard survey |
| F692  | Provide enough food/fluids to maintain a resident's health.                                                                                                                              | D          | Standard survey |
| F695  | Provide safe and appropriate respiratory care for a resident when needed.                                                                                                                | D          | Standard survey |

|      |                                                                                                                                                                    |   |                 |
|------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F740 | Ensure each resident must receive and the facility must provide necessary behavioral health care and services.                                                     | D | Standard survey |
| F808 | Ensure therapeutic diets are prescribed by the attending physician and may be delegated to a registered or licensed dietitian, to the extent allowed by State law. | D | Standard survey |
| F686 | Provide appropriate pressure ulcer care and prevent new ulcers from developing.                                                                                    | D | Complaint       |

## § 5 Ownership & Chain Context

|                                       |                                                                                            |
|---------------------------------------|--------------------------------------------------------------------------------------------|
| Ownership record                      | Chain: VOLARE HEALTH (16 facilities); Owner on file: PAC 12 OPCO HOLDCO LLC (organization) |
| Ownership chain                       | VOLARE HEALTH (16 facilities)                                                              |
| Penalties vs chain average            | \$36,852 vs \$109,299 (0.3× the chain average)                                             |
| Current deficiencies vs chain average | 15 vs 15.5 (1.0× the chain average)                                                        |

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 1 / 5 (state avg 3.1 · US avg 3)   |
| Health inspection     | 1 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 3 / 5 (state avg 3.9 · US avg 2.9) |
| Quality measures (QM) | 4 / 5 (state avg 3.5 · US avg 3.7) |

## § 7 Record Provenance

|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/385149">https://www.medicare.gov/care-compare/details/nursing-home/385149</a> |
| Snapshot SHA-256         | 940308106da05cce44e685a4cc6122ca7bc81f5ebfcfa2342a1220bd7b1068e3                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

## § 8 For Your Attorney

---

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 385149.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 940308106da0.
4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).

---

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

CareSentinel operates as an independent legal-advertising service, not a law firm, and does not recommend, endorse, or vouch for any attorney (ABA Model Rule 5.4). This document restates the public federal record only; it is not legal advice and forms no attorney-client relationship. Inspection findings are point-in-time CMS survey results, not a determination that any specific resident was harmed.