

HEARTHSTONE NURSING & REHABILITATION CENTER

Report ID: CCN 385091
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§ 1 Facility Identity

Facility	HEARTHSTONE NURSING & REHABILITATION CENTER
CCN	385091
Location	2901 E. BARNETT ROAD, MEDFORD, OR, 97504
Ownership type	For profit - Limited Liability company
Certified beds	87

§ 2 CMS Federal Record

Civil money penalties on file	\$230,522
Deficiency citations — current cycle	11 (unchanged vs prior 24 months (11))
Deficiency citations — prior 24 months	11
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	Yes — CMS abuse icon currently listed

§ 3 Federal Penalties in Context

This facility — penalties on file	\$230,522
OR state average	\$27,599 (this facility is 8.4× the OR average)
National average	\$31,239 (this facility is 7.4× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 11 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F602	Protect each resident from the wrongful use of the resident's belongings or money.	D	Complaint
F620	Not require residents to give up Medicare or Medicaid benefits, or pay privately as a condition of admission; and must tell residents what care they do not provide.	D	Complaint
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	D	Complaint
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Complaint
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	D	Complaint
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Complaint
F636	Assess the resident completely in a timely manner when first admitted, and then periodically, at least every 12 months.	D	Standard survey
F698	Provide safe, appropriate dialysis care/services for a resident who requires such services.	D	Standard survey
F791	Provide or obtain dental services for each resident.	D	Standard survey
F600	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.	D	Complaint
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: VOLARE HEALTH (16 facilities); Owner on file: PAC 12 OPCO HOLDCO LLC (organization)
Ownership chain	VOLARE HEALTH (16 facilities)
Penalties vs chain average	\$230,522 vs \$109,299 (2.1× the chain average)
Current deficiencies vs chain average	11 vs 15.5 (0.7× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3.1 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	4 / 5 (state avg 3.9 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 3.5 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/385091
Snapshot SHA-256	1cd69349c00dec9c280020f5617c8de54a2d3b8d8feaf3d6ad0190227258c475
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 385091.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 1cd69349c00d.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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