

THE LAKES

Report ID: CCN 375396

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§ 1 Facility Identity

Facility	THE LAKES
CCN	375396
Location	5701 WEST BRITTON ROAD, OKLAHOMA CITY, OK, 73132
Ownership type	For profit - Individual
Certified beds	120

§ 2 CMS Federal Record

Civil money penalties on file	\$19,073
Deficiency citations — current cycle	11 (57% vs prior 24 months (7))
Deficiency citations — prior 24 months	7
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$19,073
OK state average	\$20,876 (this facility is 0.9× the OK average)
National average	\$31,239 (this facility is 0.6× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 11 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F644	Coordinate assessments with the pre-admission screening and resident review program; and referring for services as needed.	E	Standard survey
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	E	Standard survey
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	E	Standard survey
F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	E	Standard survey
F880	Provide and implement an infection prevention and control program.	E	Standard survey
F883	Develop and implement policies and procedures for flu and pneumonia vaccinations.	E	Standard survey
F580	Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	D	Standard survey
F641	Ensure each resident receives an accurate assessment.	D	Standard survey
F661	Ensure necessary information is communicated to the resident, and receiving health care provider at the time of a planned discharge.	D	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Standard survey
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: PHOENIX HEALTHCARE (6 facilities); Owner on file: PHOENIX HEALTHCARE LLC (organization)
Ownership chain	PHOENIX HEALTHCARE (6 facilities)
Penalties vs chain average	\$19,073 vs \$8,411 (2.3× the chain average)
Current deficiencies vs chain average	11 vs 7.5 (1.5× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 2.7 · US avg 3)
Health inspection	2 / 5 (state avg 2.9 · US avg 2.8)
Staffing	4 / 5 (state avg 2.6 · US avg 2.9)
Quality measures (QM)	1 / 5 (state avg 2.9 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/375396
Snapshot SHA-256	192ad91380ebc4c9a410bb38a3f2320bc1dc53dd00a2648fccf9143f1f2ef47b
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 375396.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 192ad91380eb.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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