

OTTERBEIN LOVELAND

Report ID: CCN 366445

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§ 1 Facility Identity

Facility	OTTERBEIN LOVELAND
CCN	366445
Location	6405 SMALL HOUSE CIRCLE, LOVELAND, OH, 45140
Ownership type	Non profit - Church related
Certified beds	60

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	16 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
OH state average	\$23,139 (this facility is 0.0× the OH average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 16 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F868	Have the Quality Assessment and Assurance group have the required members and meet at least quarterly	F	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	F	Complaint
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Complaint
F679	Provide activities to meet all resident's needs.	E	Standard survey
F712	Ensure that the resident and his/her doctor meet face-to-face at all required visits.	E	Standard survey
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	E	Complaint
F880	Provide and implement an infection prevention and control program.	E	Complaint
F583	Keep residents' personal and medical records private and confidential.	D	Complaint
F628	Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.	D	Complaint
F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	D	Complaint
F880	Provide and implement an infection prevention and control program.	D	Complaint
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	D	Standard survey

F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Standard survey
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Standard survey
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Complaint
F725	Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: OTTERBEIN SENIORLIFE (19 facilities); Owner on file: OTTERBEIN NEIGHBORHOODS, LLC (organization)
Ownership chain	OTTERBEIN SENIORLIFE (19 facilities)
Penalties vs chain average	\$0 vs \$6,026 (0.0× the chain average)
Current deficiencies vs chain average	16 vs 9.9 (1.6× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3.2 · US avg 3)
Health inspection	2 / 5 (state avg 2.8 · US avg 2.8)
Staffing	1 / 5 (state avg 2.4 · US avg 2.9)
Quality measures (QM)	3 / 5 (state avg 4.5 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/366445
Snapshot SHA-256	b972f2951ca015a8b6ce66ba84efe894ca300e71d2ae949c6f7de1f48160fbe5
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 366445.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash b972f2951ca0.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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