

CRYSTAL CARE CENTER OF FRANKLIN FURNACE

Report ID: CCN 366003

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§ 1 Facility Identity

Facility	CRYSTAL CARE CENTER OF FRANKLIN FURNACE
CCN	366003
Location	4734 GALLIA PIKE, FRANKLIN FURNACE, OH, 45629
Ownership type	For profit - Limited Liability company
Certified beds	30

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	4 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
OH state average	\$23,139 (this facility is 0.0× the OH average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 4 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F805	Ensure each resident receives and the facility provides food prepared in a form designed to meet individual needs.	D	Complaint
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F756	Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: HILLSTONE HEALTHCARE (12 facilities); Owner on file: BERGSTEN, PAUL (individual)
Ownership chain	HILLSTONE HEALTHCARE (12 facilities)
Penalties vs chain average	\$0 vs \$19,725 (0.0× the chain average)
Current deficiencies vs chain average	4 vs 9.4 (0.4× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	5 / 5 (state avg 3.2 · US avg 3)
Health inspection	5 / 5 (state avg 2.8 · US avg 2.8)
Staffing	2 / 5 (state avg 2.4 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 4.5 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/366003
Snapshot SHA-256	ce37d4f6ff39bd2f9f65167bd27fbe2e808af5dda5ffb93cd82ec97816d45154
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 366003.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash ce37d4f6ff39.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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