

# Vancrest-Upper Valley

Report ID: CCN 365735  
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## § 1 Facility Identity

|                |                                             |
|----------------|---------------------------------------------|
| Facility       | Vancrest-Upper Valley                       |
| CCN            | 365735                                      |
| Location       | 3232 NORTH COUNTY ROAD 25A, TROY, OH, 45373 |
| Ownership type | Non profit - Corporation                    |
| Certified beds | 127                                         |

## § 2 CMS Federal Record

|                                            |                                       |
|--------------------------------------------|---------------------------------------|
| Civil money penalties on file              | \$4,233                               |
| Deficiency citations — current cycle       | 13 (up from 0 in the prior 24 months) |
| Deficiency citations — prior 24 months     | 0                                     |
| Immediate Jeopardy — current cycle         | 0                                     |
| Actual-harm (G+) citations — current cycle | 0                                     |
| Special Focus Facility status              | Not listed                            |
| Abuse icon                                 | No                                    |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$4,233                                               |
| OH state average                  | \$23,139 (this facility is 0.2× the OH average)       |
| National average                  | \$31,239 (this facility is 0.1× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 13 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                                                                                                                                            | SCOPE/SEV. | SOURCE          |
|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F585  | Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances.                                                                                                      | D          | Standard survey |
| F637  | Assess the resident when there is a significant change in condition                                                                                                                                                                                                                      | D          | Standard survey |
| F656  | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.                                                                                                                                                        | D          | Standard survey |
| F689  | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                                                                                                                                                    | D          | Standard survey |
| F552  | Ensure that residents are fully informed and understand their health status, care and treatments.                                                                                                                                                                                        | D          | Standard survey |
| F690  | Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.                                                                                                           | D          | Standard survey |
| F700  | Try different approaches before using a bed rail. If a bed rail is needed, the facility must (1) assess a resident for safety risk; (2) review these risks and benefits with the resident/representative; (3) get informed consent; and (4) Correctly install and maintain the bed rail. | D          | Standard survey |
| F756  | Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.                                                                                                       | D          | Standard survey |
| F757  | Ensure each resident's drug regimen must be free from unnecessary drugs.                                                                                                                                                                                                                 | D          | Standard survey |
| F760  | Ensure that residents are free from significant medication errors.                                                                                                                                                                                                                       | D          | Standard survey |
| F761  | Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted                                                                                                                                                                                      | D          | Standard survey |

professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.

|      |                                                                                                       |   |                 |
|------|-------------------------------------------------------------------------------------------------------|---|-----------------|
| F880 | Provide and implement an infection prevention and control program.                                    | D | Standard survey |
| F582 | Give residents notice of Medicaid/Medicare coverage and potential liability for services not covered. | B | Standard survey |

## § 5 Ownership & Chain Context

|                                       |                                                                                              |
|---------------------------------------|----------------------------------------------------------------------------------------------|
| Ownership record                      | Chain: VANCREST HEALTH CARE CENTERS (13 facilities); Owner on file: BAGLEY, JON (individual) |
| Ownership chain                       | VANCREST HEALTH CARE CENTERS (13 facilities)                                                 |
| Penalties vs chain average            | \$4,233 vs \$326 (13.0× the chain average)                                                   |
| Current deficiencies vs chain average | 13 vs 6.8 (1.9× the chain average)                                                           |

## § 6 CMS Care Compare Star Ratings

|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 4 / 5 (state avg 3.2 · US avg 3)   |
| Health inspection     | 3 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 2 / 5 (state avg 2.4 · US avg 2.9) |
| Quality measures (QM) | 5 / 5 (state avg 4.5 · US avg 3.7) |

## § 7 Record Provenance

|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/365735">https://www.medicare.gov/care-compare/details/nursing-home/365735</a> |
| Snapshot SHA-256         | c4cb11906b4846895983d98bbe5433dd4d34f1b1097e8ca8db795d6f6978edef                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 365735.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash c4cb11906b48.
4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).

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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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