

HEIGHTS REHABILITATION AND HEALTHCARE CENTER, THE

Report ID: CCN 365661
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§ 1 Facility Identity

Facility	HEIGHTS REHABILITATION AND HEALTHCARE CENTER, THE
CCN	365661
Location	2801 E ROYALTON RD, BROADVIEW HEIGHTS, OH, 44147
Ownership type	For profit - Corporation
Certified beds	149

§ 2 CMS Federal Record

Civil money penalties on file	\$183,316
Deficiency citations — current cycle	15 (1400% vs prior 24 months (1))
Deficiency citations — prior 24 months	1
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$183,316
OH state average	\$23,139 (this facility is 7.9× the OH average)
National average	\$31,239 (this facility is 5.9× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 15 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F602	Protect each resident from the wrongful use of the resident's belongings or money.	E	Complaint
F921	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	E	Complaint
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	E	Standard survey
F805	Ensure each resident receives and the facility provides food prepared in a form designed to meet individual needs.	E	Standard survey
F921	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	E	Standard survey
F740	Ensure each resident must receive and the facility must provide necessary behavioral health care and services.	D	Complaint
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Complaint
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	D	Complaint
F569	Notify each resident of certain balances and convey resident funds upon discharge, eviction, or death.	D	Standard survey
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	D	Standard survey
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	D	Standard survey

F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Standard survey
F692	Provide enough food/fluids to maintain a resident's health.	D	Standard survey
F623	Provide timely notification to the resident, and if applicable to the resident representative and ombudsman, before transfer or discharge, including appeal rights.	B	Standard survey
F625	Notify the resident or the resident's representative in writing how long the nursing home will hold the resident's bed in cases of transfer to a hospital or therapeutic leave.	B	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: CROWN HEALTHCARE GROUP (9 facilities); Owner on file: CROWN OHIO HOLDCO II LLC (organization)
Ownership chain	CROWN HEALTHCARE GROUP (9 facilities)
Penalties vs chain average	\$183,316 vs \$37,175 (4.9× the chain average)
Current deficiencies vs chain average	15 vs 11.0 (1.4× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3.2 · US avg 3)
Health inspection	2 / 5 (state avg 2.8 · US avg 2.8)
Staffing	1 / 5 (state avg 2.4 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 4.5 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/365661
Snapshot SHA-256	509f6eb4ba7db8c36af3fd6fb2485f3d5cfd05f4fdd4f527f0e4c81614d5017d
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 365661.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 509f6eb4ba7d.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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