

HANOVER HEALTHCARE CENTER

Report ID: CCN 365292
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§ 1 Facility Identity

Facility	HANOVER HEALTHCARE CENTER
CCN	365292
Location	435 AVIS AVENUE NW, MASSILLON, OH, 44646
Ownership type	For profit - Corporation
Certified beds	125

§ 2 CMS Federal Record

Civil money penalties on file	\$84,143
Deficiency citations — current cycle	23 (156% vs prior 24 months (9))
Deficiency citations — prior 24 months	9
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$84,143
OH state average	\$23,139 (this facility is 3.6× the OH average)
National average	\$31,239 (this facility is 2.7× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 23 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	F	Complaint
F880	Provide and implement an infection prevention and control program.	F	Complaint
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	E	Complaint
F725	Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.	E	Complaint
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	E	Complaint
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	D	Complaint
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	D	Complaint
F679	Provide activities to meet all resident's needs.	D	Complaint
F880	Provide and implement an infection prevention and control program.	D	Complaint
F919	Make sure that a working call system is available in each resident's bathroom and bathing area.	D	Complaint
F580	Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	D	Complaint
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Complaint
F610	Respond appropriately to all alleged violations.	D	Complaint

F676	Ensure residents do not lose the ability to perform activities of daily living unless there is a medical reason.	D	Complaint
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Complaint
F688	Provide appropriate care for a resident to maintain and/or improve range of motion (ROM), limited ROM and/or mobility, unless a decline is for a medical reason.	D	Complaint
F759	Ensure medication error rates are not 5 percent or greater.	D	Complaint
F610	Respond appropriately to all alleged violations.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F685	Assist a resident in gaining access to vision and hearing services.	D	Standard survey
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	D	Standard survey
F676	Ensure residents do not lose the ability to perform activities of daily living unless there is a medical reason.	D	Complaint
F680	Ensure the activities program is directed by a qualified professional.	C	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: COMMUNICARE HEALTH (121 facilities); Owner on file: CONSOLIDATED OP CO., LLC (organization)
Ownership chain	COMMUNICARE HEALTH (121 facilities)
Penalties vs chain average	\$84,143 vs \$38,458 (2.2× the chain average)
Current deficiencies vs chain average	23 vs 12.8 (1.8× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 3.2 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	2 / 5 (state avg 2.4 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 4.5 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/365292
Snapshot SHA-256	05cfb003696327ae994a1ccd2a760cea2d0627253198b49f12a0f6eff5387de8
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 365292.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 05cfb0036963.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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