

Whitestone a Masonic and Eastern Star Community

Report ID: CCN 345506
Generated: 2026-07-26T18:03:56.531Z

§ 1 Facility Identity

Facility	Whitestone a Masonic and Eastern Star Community
CCN	345506
Location	700 South Holden Road, Greensboro, NC, 27407
Ownership type	Non profit - Corporation
Certified beds	60

§ 2 CMS Federal Record

Civil money penalties on file	\$25,490
Deficiency citations — current cycle	6 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	1
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$25,490
NC state average	\$38,899 (this facility is 0.7× the NC average)
National average	\$31,239 (this facility is 0.8× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 6 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	G	Complaint
F758	Implement gradual dose reductions(GDR) and non-pharmacological interventions, unless contraindicated, prior to initiating or instead of continuing psychotropic medication; and PRN orders for psychotropic medications are only used when the medication is necessary and PRN use is limited.	E	Standard survey
F836	Ensure the facility is licensed under applicable State and local law and operates and provides services in compliance with all applicable Federal, State, and local laws, regulations, and codes, and with accepted professional standards.	E	Complaint
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	D	Standard survey
F685	Assist a resident in gaining access to vision and hearing services.	D	Complaint
F760	Ensure that residents are free from significant medication errors.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: LIFE CARE SERVICES (44 facilities); Owner on file: MASONIC AND EASTERN STAR HOME OF NORTH CAROLINA, INCORPORATED (organization)
Ownership chain	LIFE CARE SERVICES (44 facilities)
Penalties vs chain average	\$25,490 vs \$15,014 (1.7× the chain average)
Current deficiencies vs chain average	6 vs 4.9 (1.2× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	3 / 5 (state avg 2.9 · US avg 3)
Health inspection	3 / 5 (state avg 2.9 · US avg 2.8)
Staffing	4 / 5 (state avg 2.7 · US avg 2.9)
Quality measures (QM)	3 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/345506
Snapshot SHA-256	35f1c8ade9f1b67d7e4213bfa287b4f58ecf873f95dfb38c22969d91d5595e88
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 345506.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 35f1c8ade9f1.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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