

# Tsali Care Center

Report ID: CCN 345475  
Generated: 2026-07-23T15:04:01.506Z

## § 1 Facility Identity

|                |                                         |
|----------------|-----------------------------------------|
| Facility       | Tsali Care Center                       |
| CCN            | 345475                                  |
| Location       | 267 Tsali Care Way, Cherokee, NC, 28719 |
| Ownership type | Non profit - Corporation                |
| Certified beds | 100                                     |

## § 2 CMS Federal Record

|                                            |                                   |
|--------------------------------------------|-----------------------------------|
| Civil money penalties on file              | \$199,217                         |
| Deficiency citations — current cycle       | 26 ( 10% vs prior 24 months (29)) |
| Deficiency citations — prior 24 months     | 29                                |
| Immediate Jeopardy — current cycle         | 0                                 |
| Actual-harm (G+) citations — current cycle | 0                                 |
| Special Focus Facility status              | SFF candidate                     |
| Abuse icon                                 | No                                |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$199,217                                             |
| NC state average                  | \$38,899 (this facility is 5.1× the NC average)       |
| National average                  | \$31,239 (this facility is 6.4× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 26 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                                                                                                           | SCOPE/SEV. | SOURCE          |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F835  | Administer the facility in a manner that enables it to use its resources effectively and efficiently.                                                                                                                                                   | F          | Standard survey |
| F867  | Set up an ongoing quality assessment and assurance group to review quality deficiencies and develop corrective plans of action.                                                                                                                         | F          | Standard survey |
| F552  | Ensure that residents are fully informed and understand their health status, care and treatments.                                                                                                                                                       | E          | Standard survey |
| F554  | Allow residents to self-administer drugs if determined clinically appropriate.                                                                                                                                                                          | E          | Standard survey |
| F578  | Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.                                                                | E          | Standard survey |
| F583  | Keep residents' personal and medical records private and confidential.                                                                                                                                                                                  | E          | Standard survey |
| F585  | Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances.                                                                     | E          | Standard survey |
| F761  | Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs. | E          | Standard survey |
| F880  | Provide and implement an infection prevention and control program.                                                                                                                                                                                      | E          | Standard survey |
| F883  | Develop and implement policies and procedures for flu and pneumonia vaccinations.                                                                                                                                                                       | E          | Standard survey |
| F558  | Reasonably accommodate the needs and preferences of each resident.                                                                                                                                                                                      | D          | Standard survey |
| F605  | Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.                                                                                                                          | D          | Standard survey |

|      |                                                                                                                                                                  |   |                 |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------|
| F636 | Assess the resident completely in a timely manner when first admitted, and then periodically, at least every 12 months.                                          | D | Standard survey |
| F644 | Coordinate assessments with the pre-admission screening and resident review program; and referring for services as needed.                                       | D | Standard survey |
| F645 | PASARR screening for Mental disorders or Intellectual Disabilities                                                                                               | D | Standard survey |
| F656 | Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.                                | D | Standard survey |
| F658 | Ensure services provided by the nursing facility meet professional standards of quality.                                                                         | D | Standard survey |
| F677 | Provide care and assistance to perform activities of daily living for any resident who is unable.                                                                | D | Standard survey |
| F684 | Provide appropriate treatment and care according to orders, resident's preferences and goals.                                                                    | D | Standard survey |
| F688 | Provide appropriate care for a resident to maintain and/or improve range of motion (ROM), limited ROM and/or mobility, unless a decline is for a medical reason. | D | Standard survey |
| F689 | Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.                                            | D | Standard survey |
| F698 | Provide safe, appropriate dialysis care/services for a resident who requires such services.                                                                      | D | Standard survey |
| F699 | Provide care or services that was trauma informed and/or culturally competent.                                                                                   | D | Standard survey |
| F791 | Provide or obtain dental services for each resident.                                                                                                             | D | Standard survey |
| F550 | Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.                                       | D | Complaint       |
| F676 | Ensure residents do not lose the ability to perform activities of daily living unless there is a medical reason.                                                 | D | Complaint       |

## § 5 Ownership

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|------------------|---------------------------------------------|
| Ownership record | Owner on file: DANDO, JONATHAN (individual) |
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## § 6 CMS Care Compare Star Ratings

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|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 2 / 5 (state avg 2.9 · US avg 3)   |
| Health inspection     | 1 / 5 (state avg 2.9 · US avg 2.8) |
| Staffing              | 5 / 5 (state avg 2.7 · US avg 2.9) |
| Quality measures (QM) | 2 / 5 (state avg 3.3 · US avg 3.7) |

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## § 7 Record Provenance

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|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/345475">https://www.medicare.gov/care-compare/details/nursing-home/345475</a> |
| Snapshot SHA-256         | 9bb4df58c64aec4759604442e1473dcbe918268a52fedf88817506970d8a18b5                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

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## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
  2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 345475.
  3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 9bb4df58c64a.
  4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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