

Pembroke Center

Report ID: CCN 345409
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§ 1 Facility Identity

Facility	Pembroke Center
CCN	345409
Location	310 E Wardell Drive, Pembroke, NC, 28372
Ownership type	For profit - Corporation
Certified beds	84

§ 2 CMS Federal Record

Civil money penalties on file	\$42,904
Deficiency citations — current cycle	20 (122% vs prior 24 months (9))
Deficiency citations — prior 24 months	9
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	1
Special Focus Facility status	Not listed
Abuse icon	Yes — CMS abuse icon currently listed

§ 3 Federal Penalties in Context

This facility — penalties on file	\$42,904
NC state average	\$38,899 (this facility is 1.1× the NC average)
National average	\$31,239 (this facility is 1.4× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 20 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F600	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.	G	Complaint
F880	Provide and implement an infection prevention and control program.	E	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	E	Complaint
F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	E	Complaint
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	E	Complaint
F760	Ensure that residents are free from significant medication errors.	D	Complaint
F849	Arrange for the provision of hospice services or assist the resident in transferring to a facility that will arrange for the provision of hospice services.	D	Complaint
F558	Reasonably accommodate the needs and preferences of each resident.	D	Standard survey
F580	Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	D	Standard survey
F638	Assure that each resident's assessment is updated at least once every 3 months.	D	Standard survey
F692	Provide enough food/fluids to maintain a resident's health.	D	Standard survey
F730	Observe each nurse aide's job performance and give regular training.	D	Standard survey
F585	Honor the resident's right to voice grievances without discrimination or reprisal and the facility must	D	Complaint

establish a grievance policy and make prompt efforts to resolve grievances.

F600	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.	D	Complaint
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	D	Complaint
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Complaint
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	D	Complaint
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Complaint
F756	Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.	D	Complaint
F760	Ensure that residents are free from significant medication errors.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: GENESIS HEALTHCARE (187 facilities); Owner on file: SUNBRIDGE HEALTHCARE LLC (organization)
Ownership chain	GENESIS HEALTHCARE (187 facilities)
Penalties vs chain average	\$42,904 vs \$45,582 (0.9× the chain average)
Current deficiencies vs chain average	20 vs 14.8 (1.3× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 2.9 · US avg 3)
Health inspection	1 / 5 (state avg 2.9 · US avg 2.8)
Staffing	1 / 5 (state avg 2.7 · US avg 2.9)
Quality measures (QM)	1 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/345409
Snapshot SHA-256	5e1719e2b0819cd2af52972a276e48c9e0b9ec69565d9305ac41d62cdc5261f2
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 345409.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 5e1719e2b081.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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