

Crown Haven Health and Rehabilitation

Report ID: CCN 345388
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§ 1 Facility Identity

Facility	Crown Haven Health and Rehabilitation
CCN	345388
Location	620 Tom Hunter Road, Charlotte, NC, 28213
Ownership type	For profit - Limited Liability company
Certified beds	120

§ 2 CMS Federal Record

Civil money penalties on file	\$71,235
Deficiency citations — current cycle	6 (50% vs prior 24 months (4))
Deficiency citations — prior 24 months	4
Immediate Jeopardy — current cycle	1
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$71,235
NC state average	\$38,899 (this facility is 1.8× the NC average)
National average	\$31,239 (this facility is 2.3× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 6 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F627	Ensure the transfer/discharge meets the resident's needs/preferences and that the resident is prepared for a safe transfer/discharge.	J · Immediate Jeopardy	Standard survey
F552	Ensure that residents are fully informed and understand their health status, care and treatments.	D	Standard survey
F561	Honor the resident's right to and the facility must promote and facilitate resident self-determination through support of resident choice.	D	Standard survey
F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	D	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Standard survey
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: AVARDIS HEALTH (38 facilities); Owner on file: LOTTENC PARENTCO LLC (organization)
Ownership chain	AVARDIS HEALTH (38 facilities)
Penalties vs chain average	\$71,235 vs \$42,507 (1.7× the chain average)
Current deficiencies vs chain average	6 vs 14.6 (0.4× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 2.9 · US avg 3)
Health inspection	1 / 5 (state avg 2.9 · US avg 2.8)
Staffing	2 / 5 (state avg 2.7 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/345388
Snapshot SHA-256	857b95e281940c2047f570d7683bfe4f0b2c99a62d5fb007a6c0574f5cffcd09
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 345388.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 857b95e28194.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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