

Highland House Rehabilitation and Healthcare

Report ID: CCN 345353
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§ 1 Facility Identity

Facility	Highland House Rehabilitation and Healthcare
CCN	345353
Location	1700 Pamalee Drive, Fayetteville, NC, 28301
Ownership type	For profit - Limited Liability company
Certified beds	106

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	6 (unchanged vs prior 24 months (6))
Deficiency citations — prior 24 months	6
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
NC state average	\$38,899 (this facility is 0.0× the NC average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 6 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F602	Protect each resident from the wrongful use of the resident's belongings or money.	D	Complaint
F685	Assist a resident in gaining access to vision and hearing services.	D	Complaint
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	D	Complaint
F641	Ensure each resident receives an accurate assessment.	D	Standard survey
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	D	Complaint
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: LIBERTY SENIOR LIVING (37 facilities); Owner on file: MILLER, ROBERT (individual)
Ownership chain	LIBERTY SENIOR LIVING (37 facilities)
Penalties vs chain average	\$0 vs \$25,707 (0.0× the chain average)
Current deficiencies vs chain average	6 vs 4.1 (1.5× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 2.9 · US avg 3)
Health inspection	3 / 5 (state avg 2.9 · US avg 2.8)
Staffing	1 / 5 (state avg 2.7 · US avg 2.9)
Quality measures (QM)	2 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/345353
Snapshot SHA-256	f3f8d3dc05e843a40a0330ae5a0a4b7ee3751fa5a5632e35501f13c37fd586b
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 345353.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash f3f8d3dc05e8.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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