

Willowbrooke Court SC Ctr at Matthews Glen

Report ID: CCN 345326
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§ 1 Facility Identity

Facility	Willowbrooke Court SC Ctr at Matthews Glen
CCN	345326
Location	740 Pavilion View Drive, Matthews, NC, 28105
Ownership type	Non profit - Corporation
Certified beds	15

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	3 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
NC state average	\$38,899 (this facility is 0.0× the NC average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 3 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F732	Post nurse staffing information every day.	C	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: ACTS RETIREMENT-LIFE COMMUNITIES (27 facilities); Owner on file: ACTS ACQUISITION AND DEVELOPMENT COMPANY LLC (organization)
Ownership chain	ACTS RETIREMENT-LIFE COMMUNITIES (27 facilities)
Penalties vs chain average	\$0 vs \$1,251 (0.0× the chain average)
Current deficiencies vs chain average	3 vs 2.1 (1.4× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	5 / 5 (state avg 2.9 · US avg 3)
Health inspection	4 / 5 (state avg 2.9 · US avg 2.8)
Staffing	5 / 5 (state avg 2.7 · US avg 2.9)
Quality measures (QM)	4 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/345326
Snapshot SHA-256	56a564025b298b88ce019aab0754fc66eb174604f7e122e4542e88938c5a02b3
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 345326.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 56a564025b29.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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