

Vero Health & Rehab of Sylva

Report ID: CCN 345302
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§ 1 Facility Identity

Facility	Vero Health & Rehab of Sylva
CCN	345302
Location	417 Cloverdale Road, Sylva, NC, 28779
Ownership type	For profit - Limited Liability company
Certified beds	106

§ 2 CMS Federal Record

Civil money penalties on file	\$359,818
Deficiency citations — current cycle	7 (59% vs prior 24 months (17))
Deficiency citations — prior 24 months	17
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	SFF candidate
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$359,818
NC state average	\$38,899 (this facility is 9.3× the NC average)
National average	\$31,239 (this facility is 11.5× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 7 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F851	Electronically submit to CMS complete and accurate direct care staffing information, based on payroll and other verifiable and auditable data.	F	Standard survey
F558	Reasonably accommodate the needs and preferences of each resident.	D	Standard survey
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	D	Standard survey
F883	Develop and implement policies and procedures for flu and pneumonia vaccinations.	D	Standard survey
F887	Educate residents and staff on COVID-19 vaccination, offer the COVID-19 vaccine to eligible residents and staff after education, and properly document each resident and staff member's vaccination status.	D	Standard survey
F570	Assure the security of all personal funds of residents deposited with the facility.	C	Standard survey
F577	Allow residents to easily view the nursing home's survey results and communicate with advocate agencies.	C	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: REGIONAL HEALTH PROPERTIES (5 facilities); Owner on file: MORRISON, BRENT (individual)
Ownership chain	REGIONAL HEALTH PROPERTIES (5 facilities)
Penalties vs chain average	\$359,818 vs \$91,025 (4.0× the chain average)
Current deficiencies vs chain average	7 vs 5.2 (1.3× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 2.9 · US avg 3)
Health inspection	1 / 5 (state avg 2.9 · US avg 2.8)
Staffing	1 / 5 (state avg 2.7 · US avg 2.9)
Quality measures (QM)	2 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/345302
Snapshot SHA-256	4afe1687968d630d5949611519e1855a3e1dfe1d244d1bff567ccdb0081b5f56
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 345302.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 4afe1687968d.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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