

The Oaks

Report ID: CCN 345284
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§ 1 Facility Identity

Facility	The Oaks
CCN	345284
Location	901 Bethesda Road, Winston-Salem, NC, 27103
Ownership type	For profit - Corporation
Certified beds	131

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	11 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
NC state average	\$38,899 (this facility is 0.0× the NC average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 11 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F801	Employ sufficient staff with the appropriate competencies and skills sets to carry out the functions of the food and nutrition service, including a qualified dietician.	F	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	F	Standard survey
F814	Dispose of garbage and refuse properly.	F	Standard survey
F851	Electronically submit to CMS complete and accurate direct care staffing information, based on payroll and other verifiable and auditable data.	F	Standard survey
F561	Honor the resident's right to and the facility must promote and facilitate resident self-determination through support of resident choice.	D	Standard survey
F565	Honor the resident's right to organize and participate in resident/family groups in the facility.	D	Standard survey
F655	Create and put into place a plan for meeting the resident's most immediate needs within 48 hours of being admitted	D	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Standard survey
F825	Provide or get specialized rehabilitative services as required for a resident.	D	Standard survey
F914	Provide bedrooms that don't allow residents to see each other when privacy is needed.	D	Standard survey
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	B	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: LIBERTY SENIOR LIVING (37 facilities); Owner on file: MCNEILL, JOHN (individual)
Ownership chain	LIBERTY SENIOR LIVING (37 facilities)
Penalties vs chain average	\$0 vs \$25,707 (0.0× the chain average)
Current deficiencies vs chain average	11 vs 4.1 (2.7× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 2.9 · US avg 3)
Health inspection	2 / 5 (state avg 2.9 · US avg 2.8)
Staffing	1 / 5 (state avg 2.7 · US avg 2.9)
Quality measures (QM)	2 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/345284
Snapshot SHA-256	cbfa940a4983be2e9c2de36d199e8c767f6f38e2afc71651e8e17932fcecfe6
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 345284.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash cbfa940a4983.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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