

# COMPLETE CARE AT ARBORS

Report ID: CCN 315333  
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## § 1 Facility Identity

|                |                                           |
|----------------|-------------------------------------------|
| Facility       | COMPLETE CARE AT ARBORS                   |
| CCN            | 315333                                    |
| Location       | 1750 ROUTE 37 WEST, TOMS RIVER, NJ, 08757 |
| Ownership type | For profit - Corporation                  |
| Certified beds | 120                                       |

## § 2 CMS Federal Record

|                                            |                                      |
|--------------------------------------------|--------------------------------------|
| Civil money penalties on file              | \$0                                  |
| Deficiency citations — current cycle       | 8 (up from 0 in the prior 24 months) |
| Deficiency citations — prior 24 months     | 0                                    |
| Immediate Jeopardy — current cycle         | 0                                    |
| Actual-harm (G+) citations — current cycle | 0                                    |
| Special Focus Facility status              | Not listed                           |
| Abuse icon                                 | No                                   |

## § 3 Federal Penalties in Context

|                                   |                                                       |
|-----------------------------------|-------------------------------------------------------|
| This facility — penalties on file | \$0                                                   |
| NJ state average                  | \$36,527 (this facility is 0.0× the NJ average)       |
| National average                  | \$31,239 (this facility is 0.0× the national average) |

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

## § 4 Current-Cycle Deficiencies

The current survey cycle records the following 8 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

| F-TAG | FINDING (CMS)                                                                                                                                                                                                                                           | SCOPE/SEV. | SOURCE          |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------|
| F658  | Ensure services provided by the nursing facility meet professional standards of quality.                                                                                                                                                                | E          | Standard survey |
| F880  | Provide and implement an infection prevention and control program.                                                                                                                                                                                      | E          | Standard survey |
| F677  | Provide care and assistance to perform activities of daily living for any resident who is unable.                                                                                                                                                       | E          | Complaint       |
| F686  | Provide appropriate pressure ulcer care and prevent new ulcers from developing.                                                                                                                                                                         | D          | Standard survey |
| F698  | Provide safe, appropriate dialysis care/services for a resident who requires such services.                                                                                                                                                             | D          | Standard survey |
| F755  | Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.                                                                                                                          | D          | Standard survey |
| F761  | Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs. | D          | Standard survey |
| F812  | Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.                                                                                                  | D          | Standard survey |

## § 5 Ownership & Chain Context

|                                       |                                                                                              |
|---------------------------------------|----------------------------------------------------------------------------------------------|
| Ownership record                      | Chain: COMPLETE CARE (85 facilities); Owner on file: NJ OC HOLDCO OPCO II LLC (organization) |
| Ownership chain                       | COMPLETE CARE (85 facilities)                                                                |
| Penalties vs chain average            | \$0 vs \$26,818 (0.0× the chain average)                                                     |
| Current deficiencies vs chain average | 8 vs 11.1 (0.7× the chain average)                                                           |

## § 6 CMS Care Compare Star Ratings

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|                       |                                    |
|-----------------------|------------------------------------|
| Overall               | 4 / 5 (state avg 3.4 · US avg 3)   |
| Health inspection     | 3 / 5 (state avg 2.8 · US avg 2.8) |
| Staffing              | 2 / 5 (state avg 3.1 · US avg 2.9) |
| Quality measures (QM) | 5 / 5 (state avg 4.5 · US avg 3.7) |

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## § 7 Record Provenance

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|                          |                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| CMS data as of           | Jun 2026                                                                                                                                          |
| Independent verification | <a href="https://www.medicare.gov/care-compare/details/nursing-home/315333">https://www.medicare.gov/care-compare/details/nursing-home/315333</a> |
| Snapshot SHA-256         | 06edefbf50e9e65207973cdce4f61c2f45c5bd07b5ad1ef5866c151534cd9cd8                                                                                  |
| Methodology & version    | v1.0 — <a href="https://www.caregiverhelpnow.com/methodology">https://www.caregiverhelpnow.com/methodology</a>                                    |

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## § 8 For Your Attorney

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1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
  2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 315333.
  3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 06edefbf50e9.
  4. Deficiency F-tags cited above are searchable in CMS QCOR ([qcor.cms.gov](https://qcor.cms.gov)).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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