

HAVENWOOD-HERITAGE HEIGHTS

Report ID: CCN 305016
Generated: 2026-07-25T18:02:31.208Z

§ 1 Facility Identity

Facility	HAVENWOOD-HERITAGE HEIGHTS
CCN	305016
Location	33 CHRISTIAN AVENUE, CONCORD, NH, 03301
Ownership type	Non profit - Corporation
Certified beds	70

§ 2 CMS Federal Record

Civil money penalties on file	\$0
Deficiency citations — current cycle	2 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$0
NH state average	\$7,386 (this facility is 0.0× the NH average)
National average	\$31,239 (this facility is 0.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 2 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F883	Develop and implement policies and procedures for flu and pneumonia vaccinations.	E	Standard survey
F758	Implement gradual dose reductions(GDR) and non-pharmacological interventions, unless contraindicated, prior to initiating or instead of continuing psychotropic medication; and PRN orders for psychotropic medications are only used when the medication is necessary and PRN use is limited.	D	Standard survey

§ 5 Ownership

Ownership record	Owner on file: CITIZENS BANK NA (organization)
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§ 6 CMS Care Compare Star Ratings

Overall	3 / 5 (state avg 3 · US avg 3)
Health inspection	4 / 5 (state avg 2.8 · US avg 2.8)
Staffing	1 / 5 (state avg 3.3 · US avg 2.9)
Quality measures (QM)	2 / 5 (state avg 3.2 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/305016
Snapshot SHA-256	b26d745afdf6767e6955aaf51f4eb2cbe83b000e5e848ab5fd551574a5a9bd82
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 305016.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash b26d745afdf6.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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