

SUNTERRA SPRINGS SPRINGFIELD

Report ID: CCN 265871
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§ 1 Facility Identity

Facility	SUNTERRA SPRINGS SPRINGFIELD
CCN	265871
Location	4935 S NATIONAL AVE, SPRINGFIELD, MO, 65810
Ownership type	For profit - Limited Liability company
Certified beds	38

§ 2 CMS Federal Record

Civil money penalties on file	\$70,171
Deficiency citations — current cycle	11 (267% vs prior 24 months (3))
Deficiency citations — prior 24 months	3
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$70,171
MO state average	\$33,481 (this facility is 2.1× the MO average)
National average	\$31,239 (this facility is 2.2× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 11 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	F	Standard survey
F607	Develop and implement policies and procedures to prevent abuse, neglect, and theft.	E	Standard survey
F880	Provide and implement an infection prevention and control program.	E	Standard survey
F921	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	E	Standard survey
F678	Provide basic life support, including CPR, prior to the arrival of emergency medical personnel , subject to physician orders and the resident's advance directives.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Standard survey
F755	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.	D	Standard survey
F759	Ensure medication error rates are not 5 percent or greater.	D	Standard survey
F697	Provide safe, appropriate pain management for a resident who requires such services.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: SUNTERRA SPRINGS (4 facilities); Owner on file: RMC ENTERPRISES LLC (organization)
Ownership chain	SUNTERRA SPRINGS (4 facilities)
Penalties vs chain average	\$70,171 vs \$31,932 (2.2× the chain average)
Current deficiencies vs chain average	11 vs 8.5 (1.3× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	3 / 5 (state avg 2.5 · US avg 3)
Health inspection	2 / 5 (state avg 2.8 · US avg 2.8)
Staffing	3 / 5 (state avg 2.1 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 2.7 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/265871
Snapshot SHA-256	c589de9762bb2bc5aba06208284db92e3cd6a6cfbc6b530f5a1c69f4da68809f
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 265871.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash c589de9762bb.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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