Glenoaks Senior Living Campus

Report ID: CCN 245360
Generated: 2026-07-23T19:13:32.311Z

§ 1 Facility Identity

Facility	Glenoaks Senior Living Campus
CCN	245360
Location	100 GLEN OAKS DRIVE, NEW LONDON, MN, 56273
Ownership type	For profit - Corporation
Certified beds	52

§ 2 CMS Federal Record

Civil money penalties on file	$29,822
Deficiency citations — current cycle	18 (up from 0 in the prior 24 months)
Deficiency citations — prior 24 months	0
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	1
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	$29,822
MN state average	$20,689 (this facility is 1.4× the MN average)
National average	$31,239 (this facility is 1.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 18 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	G	Complaint
F865	Have a plan that describes the process for conducting QAPI and QAA activities.	F	Standard survey
F867	Set up an ongoing quality assessment and assurance group to review quality deficiencies and develop corrective plans of action.	F	Standard survey
F880	Provide and implement an infection prevention and control program.	F	Standard survey
F882	Designate a qualified infection preventionist to be responsible for the infection prevent and control program in the nursing home.	F	Standard survey
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	E	Complaint
F610	Respond appropriately to all alleged violations.	E	Complaint
F730	Observe each nurse aide's job performance and give regular training.	E	Complaint
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	E	Standard survey
F759	Ensure medication error rates are not 5 percent or greater.	E	Standard survey
F881	Implement a program that monitors antibiotic use.	E	Standard survey
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Complaint
F622	Not transfer or discharge a resident without an adequate reason; and must provide documentation and convey specific information when a resident is transferred or discharged.	D	Standard survey

F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F756	Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.	D	Standard survey
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	D	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: CAMPBELL STREET SERVICES (20 facilities); Owner on file: HOLDCO NEW LONDON, MN, LLC (organization)
Ownership chain	CAMPBELL STREET SERVICES (20 facilities)
Penalties vs chain average	$29,822 vs $22,313 (1.3× the chain average)
Current deficiencies vs chain average	18 vs 10.1 (1.8× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3.2 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	4 / 5 (state avg 4.1 · US avg 2.9)
Quality measures (QM)	3 / 5 (state avg 3.2 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/245360
Snapshot SHA-256	0916a93ecfc06e13c2efd715dbb1bf2f70e5136f5ad26aab5ff7e204f3c249b7
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 245360.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 0916a93ecfc0.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at https://www.caregiverhelpnow.com/methodology; the Snapshot SHA-256 above pins this record to that methodology version.

CareSentinel operates as an independent legal-advertising service, not a law firm, and does not recommend, endorse, or vouch for any attorney (ABA Model Rule 5.4). This document restates the public federal record only; it is not legal advice and forms no attorney-client relationship. Inspection findings are point-in-time CMS survey results, not a determination that any specific resident was harmed.