The Terrace at Crystal LLC

Report ID: CCN 245289
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§ 1 Facility Identity

Facility	The Terrace at Crystal LLC
CCN	245289
Location	3245 VERA CRUZ AVENUE NORTH, CRYSTAL, MN, 55422
Ownership type	For profit - Individual
Certified beds	85

§ 2 CMS Federal Record

Civil money penalties on file	$174,044
Deficiency citations — current cycle	35 (56% vs prior 24 months (79))
Deficiency citations — prior 24 months	79
Immediate Jeopardy — current cycle	**3**
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Special Focus Facility
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	$174,044
MN state average	$20,689 (this facility is 8.4× the MN average)
National average	$31,239 (this facility is 5.6× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 35 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	**K · Immediate Jeopardy**	Standard survey
F880	Provide and implement an infection prevention and control program.	**K · Immediate Jeopardy**	Standard survey
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	**J · Immediate Jeopardy**	Standard survey
F576	Ensure residents have reasonable access to and privacy in their use of communication methods.	F	Standard survey
F867	Set up an ongoing quality assessment and assurance group to review quality deficiencies and develop corrective plans of action.	F	Standard survey
F919	Make sure that a working call system is available in each resident's bathroom and bathing area.	F	Standard survey
F941	Develop, implement, and/or maintain an effective training program that includes effective communications for direct care staff members.	F	Standard survey
F942	Ensure that staff members are educated on resident rights and facility responsibilities to properly care for its residents.	F	Standard survey
F944	Conduct mandatory training, for all staff, on the facility's Quality Assurance and Performance Improvement Program.	F	Standard survey
F946	Provide training in compliance and ethics.	F	Standard survey
F949	Provide behavior health training consistent with the requirements and as determined by a facility assessment.	F	Standard survey
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	F	Complaint

F725	Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.	F	Complaint
F730	Observe each nurse aide's job performance and give regular training.	F	Complaint
F658	Ensure services provided by the nursing facility meet professional standards of quality.	E	Complaint
F921	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	E	Standard survey
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	E	Complaint
F804	Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.	E	Complaint
F604	Ensure that each resident is free from the use of physical restraints, unless needed for medical treatment.	D	Complaint
F627	Ensure the transfer/discharge meets the resident's needs/preferences and that the resident is prepared for a safe transfer/discharge.	D	Complaint
F628	Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.	D	Complaint
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Complaint
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	D	Complaint
F697	Provide safe, appropriate pain management for a resident who requires such services.	D	Complaint
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	D	Complaint
F554	Allow residents to self-administer drugs if determined clinically appropriate.	D	Complaint

F628	Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.	D	Standard survey
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Standard survey
F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident’s preferences and goals.	D	Standard survey
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Standard survey
F697	Provide safe, appropriate pain management for a resident who requires such services.	D	Standard survey
F726	Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.	D	Standard survey
F740	Ensure each resident must receive and the facility must provide necessary behavioral health care and services.	D	Standard survey
F757	Ensure each resident’s drug regimen must be free from unnecessary drugs.	D	Standard survey

§ 5 Ownership

Ownership record	Owner on file: KATZ, GEORGE (individual)

§ 6 CMS Care Compare Star Ratings

Overall	0 / 5 (state avg 3.2 · US avg 3)
Health inspection	0 / 5 (state avg 2.8 · US avg 2.8)
Staffing	0 / 5 (state avg 4.1 · US avg 2.9)
Quality measures (QM)	0 / 5 (state avg 3.2 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/245289
Snapshot SHA-256	3d853d0c799e96c278bc2bb46ebba7a5b6acfa7bfd7537f0c5c63a62f9962473
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 245289.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 3d853d0c799e.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at https://www.caregiverhelpnow.com/methodology; the Snapshot SHA-256 above pins this record to that methodology version.

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