

Caretel Inns of Tri-Cities

Report ID: CCN 235635
Generated: 2026-07-23T13:42:07.688Z

§ 1 Facility Identity

Facility	Caretel Inns of Tri-Cities
CCN	235635
Location	6700 Westside Saginaw Road, Bay City, MI, 48706
Ownership type	For profit - Corporation
Certified beds	60

§ 2 CMS Federal Record

Civil money penalties on file	\$222,512
Deficiency citations — current cycle	18 (260% vs prior 24 months (5))
Deficiency citations — prior 24 months	5
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	4
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$222,512
MI state average	\$33,031 (this facility is 6.7× the MI average)
National average	\$31,239 (this facility is 7.1× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 18 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F693	Ensure that feeding tubes are not used unless there is a medical reason and the resident agrees; and provide appropriate care for a resident with a feeding tube.	G	Complaint
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	G	Complaint
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	G	Complaint
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	G	Complaint
F804	Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.	F	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	F	Standard survey
F921	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	F	Standard survey
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	E	Standard survey
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	E	Standard survey
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	E	Standard survey
F880	Provide and implement an infection prevention and control program.	E	Standard survey
F726	Ensure that nurses and nurse aides have the appropriate competencies to care for every resident	D	Complaint

in a way that maximizes each resident's well being.

F657	Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.	D	Complaint
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Complaint
F804	Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.	D	Complaint
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F803	Ensure menus must meet the nutritional needs of residents, be prepared in advance, be followed, be updated, be reviewed by dietician, and meet the needs of the resident.	D	Standard survey
F806	Ensure each resident receives and the facility provides food that accommodates resident allergies, intolerances, and preferences, as well as appealing options.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: SYMPHONY CARE NETWORK (7 facilities); Owner on file: SYMPHONY OF MICHIGAN HOLDINGS LLC (organization)
Ownership chain	SYMPHONY CARE NETWORK (7 facilities)
Penalties vs chain average	\$222,512 vs \$84,291 (2.6× the chain average)
Current deficiencies vs chain average	18 vs 12.7 (1.4× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3.2 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	3 / 5 (state avg 3.5 · US avg 2.9)
Quality measures (QM)	3 / 5 (state avg 4 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/235635
Snapshot SHA-256	259f1cc3a7ddb9e8937c4f4bc5325fabdbbd45b43bb63d6c308259e5e3a87907
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 235635.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 259f1cc3a7dd.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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