

The Lakeland Center

Report ID: CCN 235589
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§ 1 Facility Identity

Facility	The Lakeland Center
CCN	235589
Location	26900 Franklin Road, Southfield, MI, 48034
Ownership type	For profit - Corporation
Certified beds	91

§ 2 CMS Federal Record

Civil money penalties on file	\$81,981
Deficiency citations — current cycle	22 (100% vs prior 24 months (11))
Deficiency citations — prior 24 months	11
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	1
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$81,981
MI state average	\$33,031 (this facility is 2.5× the MI average)
National average	\$31,239 (this facility is 2.6× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 22 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	G	Complaint
F865	Have a plan that describes the process for conducting QAPI and QAA activities.	F	Standard survey
F868	Have the Quality Assessment and Assurance group have the required members and meet at least quarterly	F	Standard survey
F880	Provide and implement an infection prevention and control program.	F	Standard survey
F895	Have a Compliance and Ethics Program.	F	Standard survey
F726	Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.	F	Complaint
F584	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.	E	Complaint
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	E	Complaint
F725	Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.	E	Complaint
F759	Ensure medication error rates are not 5 percent or greater.	E	Complaint
F919	Make sure that a working call system is available in each resident's bathroom and bathing area.	D	Complaint
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Complaint

F551	Give the resident's representative the ability to exercise the resident's rights.	D	Standard survey
F610	Respond appropriately to all alleged violations.	D	Standard survey
F745	Provide medically-related social services to help each resident achieve the highest possible quality of life.	D	Standard survey
F883	Develop and implement policies and procedures for flu and pneumonia vaccinations.	D	Standard survey
F561	Honor the resident's right to and the facility must promote and facilitate resident self-determination through support of resident choice.	D	Complaint
F600	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.	D	Complaint
F609	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.	D	Complaint
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	D	Complaint
F730	Observe each nurse aide's job performance and give regular training.	D	Complaint
F947	Ensure nurse aides have the skills they need to care for residents, and give nurse aides education in dementia care and abuse prevention.	D	Complaint

§ 5 Ownership & Chain Context

Ownership record	Chain: OPTALIS HEALTH & REHABILITATION (37 facilities); Owner on file: REH 1 CORPORATION (organization)
Ownership chain	OPTALIS HEALTH & REHABILITATION (37 facilities)
Penalties vs chain average	\$81,981 vs \$56,589 (1.4× the chain average)
Current deficiencies vs chain average	22 vs 16.2 (1.4× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 3.2 · US avg 3)
Health inspection	1 / 5 (state avg 2.8 · US avg 2.8)
Staffing	2 / 5 (state avg 3.5 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 4 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/235589
Snapshot SHA-256	084db96668d88d1ba4b65bc6c3e1b8608bb28692fcce475b8a1aec282ffafa54
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 235589.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 084db96668d8.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
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This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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