

Willowbrook Manor

Report ID: CCN 235550
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§ 1 Facility Identity

Facility	Willowbrook Manor
CCN	235550
Location	G-4436 Beecher Road, Flint, MI, 48532
Ownership type	For profit - Corporation
Certified beds	130

§ 2 CMS Federal Record

Civil money penalties on file	\$89,021
Deficiency citations — current cycle	12 (200% vs prior 24 months (4))
Deficiency citations — prior 24 months	4
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$89,021
MI state average	\$33,031 (this facility is 2.7× the MI average)
National average	\$31,239 (this facility is 2.8× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 12 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	E	Complaint
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	E	Standard survey
F585	Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances.	E	Standard survey
F809	Ensure meals and snacks are served at times in accordance with resident's needs, preferences, and requests. Suitable and nourishing alternative meals and snacks must be provided for residents who want to eat at non-traditional times or outside of scheduled meal times.	E	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Complaint
F695	Provide safe and appropriate respiratory care for a resident when needed.	D	Complaint
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Complaint
F578	Honor the resident's right to request, refuse, and/or discontinue treatment, to participate in or refuse to participate in experimental research, and to formulate an advance directive.	D	Standard survey
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F692	Provide enough food/fluids to maintain a resident's health.	D	Standard survey

F790	Provide routine and 24-hour emergency dental care for each resident.	D	Complaint
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§ 5 Ownership & Chain Context

Ownership record	Chain: CIENA HEALTHCARE/LAUREL HEALTH CARE (83 facilities); Owner on file: KHAN, ANIS (individual)
Ownership chain	CIENA HEALTHCARE/LAUREL HEALTH CARE (83 facilities)
Penalties vs chain average	\$89,021 vs \$34,511 (2.6× the chain average)
Current deficiencies vs chain average	12 vs 11.7 (1.0× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 3.2 · US avg 3)
Health inspection	2 / 5 (state avg 2.8 · US avg 2.8)
Staffing	4 / 5 (state avg 3.5 · US avg 2.9)
Quality measures (QM)	3 / 5 (state avg 4 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/235550
Snapshot SHA-256	9a1640fa4156262eee857c45f141656a72607fca2c7314f6125970f092adc78c
Methodology & version	v1.0 — https://www.caregiverhelppnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 235550.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 9a1640fa4156.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelppnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

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