

Harold and Grace Upjohn Community Care Center

Report ID: CCN 235050
Generated: 2026-07-23T18:59:09.121Z

§ 1 Facility Identity

Facility	Harold and Grace Upjohn Community Care Center
CCN	235050
Location	2400 Portage St, Kalamazoo, MI, 49001
Ownership type	Non profit - Corporation
Certified beds	87

§ 2 CMS Federal Record

Civil money penalties on file	\$31,186
Deficiency citations — current cycle	21 (2000% vs prior 24 months (1))
Deficiency citations — prior 24 months	1
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	\$31,186
MI state average	\$33,031 (this facility is 0.9× the MI average)
National average	\$31,239 (this facility is 1.0× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 21 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	F	Standard survey
F677	Provide care and assistance to perform activities of daily living for any resident who is unable.	E	Complaint
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	E	Complaint
F921	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.	E	Complaint
F550	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.	E	Complaint
F558	Reasonably accommodate the needs and preferences of each resident.	D	Complaint
F580	Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.	D	Complaint
F686	Provide appropriate pressure ulcer care and prevent new ulcers from developing.	D	Complaint
F842	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.	D	Complaint
F607	Develop and implement policies and procedures to prevent abuse, neglect, and theft.	D	Complaint
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	D	Complaint
F583	Keep residents' personal and medical records private and confidential.	D	Standard survey
F623	Provide timely notification to the resident, and if applicable to the resident representative and	D	Standard survey

	ombudsman, before transfer or discharge, including appeal rights.		
F684	Provide appropriate treatment and care according to orders, resident's preferences and goals.	D	Standard survey
F685	Assist a resident in gaining access to vision and hearing services.	D	Standard survey
F690	Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.	D	Standard survey
F756	Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.	D	Standard survey
F810	Provide special eating equipment and utensils for residents who need them and appropriate assistance.	D	Standard survey
F868	Have the Quality Assessment and Assurance group have the required members and meet at least quarterly	D	Standard survey
F880	Provide and implement an infection prevention and control program.	D	Standard survey
F887	Educate residents and staff on COVID-19 vaccination, offer the COVID-19 vaccine to eligible residents and staff after education, and properly document each resident and staff member's vaccination status.	D	Standard survey

§ 5 Ownership

Ownership record	Owner on file: HERITAGE COMMUNITY OF KALAMAZOO (organization)
------------------	---

§ 6 CMS Care Compare Star Ratings

Overall	3 / 5 (state avg 3.2 · US avg 3)
Health inspection	2 / 5 (state avg 2.8 · US avg 2.8)
Staffing	4 / 5 (state avg 3.5 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 4 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/235050
Snapshot SHA-256	49190a60f7fd89d4f6452e916623c38d3982654cb3ad71952adc1b2f17b5c947
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
 2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 235050.
 3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 49190a60f7fd.
 4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).
-

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at <https://www.caregiverhelpnow.com/methodology>; the Snapshot SHA-256 above pins this record to that methodology version.

CareSentinel operates as an independent legal-advertising service, not a law firm, and does not recommend, endorse, or vouch for any attorney (ABA Model Rule 5.4). This document restates the public federal record only; it is not legal advice and forms no attorney-client relationship. Inspection findings are point-in-time CMS survey results, not a determination that any specific resident was harmed.