Victoria Haven Nursing Facility

Report ID: CCN 225608
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§ 1 Facility Identity

Facility	Victoria Haven Nursing Facility
CCN	225608
Location	137 NICHOLS STREET, NORWOOD, MA, 02062
Ownership type	For profit - Corporation
Certified beds	31

§ 2 CMS Federal Record

Civil money penalties on file	$40,641
Deficiency citations — current cycle	17 (70% vs prior 24 months (10))
Deficiency citations — prior 24 months	10
Immediate Jeopardy — current cycle	0
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	Not listed
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	$40,641
MA state average	$36,630 (this facility is 1.1× the MA average)
National average	$31,239 (this facility is 1.3× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 17 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F727	Have a registered nurse on duty 8 hours a day; and select a registered nurse to be the director of nurses on a full time basis.	F	Standard survey
F730	Observe each nurse aide's job performance and give regular training.	F	Standard survey
F867	Set up an ongoing quality assessment and assurance group to review quality deficiencies and develop corrective plans of action.	F	Standard survey
F880	Provide and implement an infection prevention and control program.	F	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	E	Standard survey
F684	Provide appropriate treatment and care according to orders, resident’s preferences and goals.	E	Standard survey
F756	Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.	E	Standard survey
F759	Ensure medication error rates are not 5 percent or greater.	E	Standard survey
F761	Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.	E	Standard survey
F805	Ensure each resident receives and the facility provides food prepared in a form designed to meet individual needs.	E	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	E	Standard survey
F580	Immediately tell the resident, the resident's doctor, and a family member of situations	D	Standard survey

	(injury/decline/room, etc.) that affect the resident.		
F772	Have an agreement with an approved laboratory to obtain services, if on-site laboratory services aren't provided.	D	Standard survey
F777	Provide or obtain x-rays/tests when ordered and promptly tell the ordering practitioner of the results.	D	Standard survey
F840	Employ or obtain outside professional resources to provide services in the nursing home when the facility does not employ a qualified professional to furnish a required service.	D	Standard survey
F887	Educate residents and staff on COVID-19 vaccination, offer the COVID-19 vaccine to eligible residents and staff after education, and properly document each resident and staff member's vaccination status.	D	Standard survey
F947	Ensure nurse aides have the skills they need to care for residents, and give nurse aides education in dementia care and abuse prevention.	D	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: REHABILITATION ASSOCIATES (6 facilities); Owner on file: THISSE, MARION (individual)
Ownership chain	REHABILITATION ASSOCIATES (6 facilities)
Penalties vs chain average	$40,641 vs $6,774 (6.0× the chain average)
Current deficiencies vs chain average	17 vs 8.8 (1.9× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	2 / 5 (state avg 3 · US avg 3)
Health inspection	1 / 5 (state avg 2.9 · US avg 2.8)
Staffing	4 / 5 (state avg 3 · US avg 2.9)
Quality measures (QM)	5 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/225608
Snapshot SHA-256	c0d5665cd29e0ab6b6cbca3b75e3466d6c496b65f7a95b3e5867c86b867cfe1d
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 225608.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash c0d5665cd29e.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at https://www.caregiverhelpnow.com/methodology; the Snapshot SHA-256 above pins this record to that methodology version.

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