NORWOOD HEALTHCARE

Report ID: CCN 225343
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§ 1 Facility Identity

Facility	NORWOOD HEALTHCARE
CCN	225343
Location	460 WASHINGTON STREET, NORWOOD, MA, 02062
Ownership type	For profit - Limited Liability company
Certified beds	170

§ 2 CMS Federal Record

Civil money penalties on file	$203,302
Deficiency citations — current cycle	18 (14% vs prior 24 months (21))
Deficiency citations — prior 24 months	21
Immediate Jeopardy — current cycle	**2**
Actual-harm (G+) citations — current cycle	0
Special Focus Facility status	SFF candidate
Abuse icon	No

§ 3 Federal Penalties in Context

This facility — penalties on file	$203,302
MA state average	$36,630 (this facility is 5.6× the MA average)
National average	$31,239 (this facility is 6.5× the national average)

Averages are CMS-published per-facility fine amounts for the same snapshot. Figures and multiples are stated as published; no inference is drawn here.

§ 4 Current-Cycle Deficiencies

The current survey cycle records the following 18 federal deficiency citations (CMS F-tags). Scope/severity is CMS's own A–L grade; "Immediate Jeopardy" is CMS's most serious classification.

F-TAG	FINDING (CMS)	SCOPE/SEV.	SOURCE
F656	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.	**J · Immediate Jeopardy**	Standard survey
F689	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.	**J · Immediate Jeopardy**	Standard survey
F865	Have a plan that describes the process for conducting QAPI and QAA activities.	F	Standard survey
F867	Set up an ongoing quality assessment and assurance group to review quality deficiencies and develop corrective plans of action.	F	Standard survey
F868	Have the Quality Assessment and Assurance group have the required members and meet at least quarterly	F	Standard survey
F944	Conduct mandatory training, for all staff, on the facility's Quality Assurance and Performance Improvement Program.	F	Standard survey
F565	Honor the resident's right to organize and participate in resident/family groups in the facility.	E	Standard survey
F585	Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances.	E	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	E	Standard survey
F685	Assist a resident in gaining access to vision and hearing services.	E	Standard survey
F881	Implement a program that monitors antibiotic use.	E	Standard survey
F658	Ensure services provided by the nursing facility meet professional standards of quality.	D	Complaint
F553	Allow resident to participate in the development and implementation of his or her person-centered plan of	D	Standard survey

	care.		
F605	Prevent the use of unnecessary psychotropic medications or use medications that may restrain a resident's ability to function.	D	Standard survey
F756	Ensure a licensed pharmacist perform a monthly drug regimen review, including the medical chart, following irregularity reporting guidelines in developed policies and procedures.	D	Standard survey
F812	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.	D	Standard survey
F628	Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies.	B	Standard survey
F805	Ensure each resident receives and the facility provides food prepared in a form designed to meet individual needs.	B	Standard survey

§ 5 Ownership & Chain Context

Ownership record	Chain: NEXT STEP HEALTHCARE (14 facilities); Owner on file: DELL'ANNO, DAMIAN (individual)
Ownership chain	NEXT STEP HEALTHCARE (14 facilities)
Penalties vs chain average	$203,302 vs $100,165 (2.0× the chain average)
Current deficiencies vs chain average	18 vs 12.9 (1.4× the chain average)

§ 6 CMS Care Compare Star Ratings

Overall	1 / 5 (state avg 3 · US avg 3)
Health inspection	1 / 5 (state avg 2.9 · US avg 2.8)
Staffing	3 / 5 (state avg 3 · US avg 2.9)
Quality measures (QM)	2 / 5 (state avg 3.3 · US avg 3.7)

§ 7 Record Provenance

CMS data as of	Jun 2026
Independent verification	https://www.medicare.gov/care-compare/details/nursing-home/225343
Snapshot SHA-256	036cc20243b6ee10e80bf0ed1b44fe165ced4aa63d655010c854fd33bdeea2a8
Methodology & version	v1.0 — https://www.caregiverhelpnow.com/methodology

§ 8 For Your Attorney

1. The full survey file (Form 2567) for each inspection cited above is available from the state survey agency or by FOIA request.
2. Quarterly staffing data: CMS Payroll-Based Journal (PBJ) public use files, CCN 225343.
3. Cite this snapshot as “CMS Care Compare, as of Jun 2026” — integrity hash 036cc20243b6.
4. Deficiency F-tags cited above are searchable in CMS QCOR (qcor.cms.gov).

This snapshot is a frozen record of CMS Care Compare data as of Jun 2026. Independently verifiable at the URL above. Generated by CareSentinel under Nodal Logics LLC. Compiled under CareSentinel methodology v1.0, documented at https://www.caregiverhelpnow.com/methodology; the Snapshot SHA-256 above pins this record to that methodology version.

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